

Q: My mom is very ill and I really want to go to the annual meeting. Do you have an exception policy for the no-refund-after-October 6 rule?

A: Yes, we do consider exceptions to the rule. If you yourself are too ill to attend and you submit a note from your primary physician, or in extenuating circumstances such as the death of a family member, your case will be reviewed for a full or partial refund.

Q: When I register for the meeting, just how many of those extra events do I have to buy tickets for? Are they all included in my registration fee?

A: On the registration form, event tickets are listed in two separate groups for a reason. The first group, "Guest Event Tickets," need be purchased ONLY FOR GUESTS as these events are included in the price of registration. The second group, "Optional Event Tickets," must be purchased for both meeting registrants and guests who wish to attend the respective event.

Q: I won't know until the last minute if my spouse can join me at the meeting. Can I wait to purchase guest tickets for the luncheons and receptions until I check in for the meeting?

A: Yes, but plan on spending extra time at the Registration Desk for processing the extra tickets. In any case, tickets for any event must be purchased no later than 5:00pm the day before the event so that the hotel can prepare enough food for everyone.

Q: Can you assure me that my special dietary needs will be honored at the food functions?

A: The hotel can accommodate special dietary needs if notified well in advance, which means you should register for the meeting by October 7 and check the "special dietary needs" box.

Q: I selected my workshops in advance, but I want to change courses, how would I do that?

A: All course changes can be done onsite. Each of the breakout rooms should be large enough to accommodate everyone's first choice.

Q: Will I still be able to register in advance after September 24th?

A: Yes, at the on-site price. Online registration will be available until October 7. If you register after October 7 by mail or fax, be sure to bring a copy of your completed registration form to the meeting in case it was received too late to be processed completely. Also, expect a delay at the Registration Desk because your badge and other meeting materials may not be ready for you.

Q: How do I purchase extra passes into the ASTRO exhibit hall?

A: Although your SROA name badge grants you entrance into the ASTRO exhibit hall, you will have to pay for extra passes into the ASTRO exhibit hall through ASTRO.

Q: What is the dress attire for the entire conference?

A: It is business casual. We also recommend that you bring a sweater, as the meeting rooms might get cool.

Q: What is the dress attire for the president's party?

A: This is a fun party and an event to unwind from a full day of educational courses. So dress casual and comfortably.

Q: Once I register for the conference, when will I get my registration confirmation number?

A: Confirmations are sent via email every Friday. If you register on a Friday, you will receive your confirmation number the following week.

Q: How do I apply for continuing education credits?

A: When you enter each session, plenary and workshop, a moderator will be standing at the door to hand you a CE form. You must complete the form and return one copy to the moderator at the end of the session. You may NOT hand in CE forms to the registration desk. Due to strict CE guidelines all completed forms must be submitted to that course moderator at the conclusion of the session to receive full credit. At the end of the conference you will submit another copy of your CE forms directly to ASRT and they will log your earned credit hours. The third copy of the form is for you to keep for your records.

Q: Will I be able to receive handouts of all of the presentations?

A: The Society will not have printed materials for attendees. We are asking permission from the presenters to submit slides to be posted on the SROA website as a PDF to be downloaded.

Q: I see a special registration to attend SROA General Sessions only if I am already registered with ASTRO. Does that registration rate apply if I am registered with ASRT too?

A: We do NOT honor that registration if you are attending ASRT. However we do have a new registration package for Non-SROA members called the New Administrators' Workshop Track. This registration rate is for new managers and department chiefs and grants you access to the general sessions and workshops held on Tuesday afternoon and Wednesday morning. You must have already registered for either ASRT or ASTRO to qualify for this registration package.

Q: How will I remember what courses I signed up for?

A: When you register, please keep a copy of your registration form and or confirmation to track your schedule.

Q: I have submitted my application for membership, but I have not heard if it has been approved yet. Can I still register for the SROA conference at the member rate?

A: Yes SROA will honor any pending application. You may submit a membership application with your conference registration to receive the member registration fee.

Q: I submitted my application for membership when I was registering for the conference, but it has not been approved yet. Will I be allowed to attend the New Member Reception on Sunday evening?

A: Yes you may attend the New Member Reception. An entrance ticket will be in your registration materials.