

# SROA

Society for  
Radiation Oncology  
Administrators



## 2019 SROA 36th Annual Meeting *The Power of Connection*

September 15-18, 2019  
Hilton Chicago  
Chicago, IL

[sroa.org](http://sroa.org)

# SROA 2019 BOARD MEMBERS



**FRONT ROW:** Beverly Cusano, Teena Adkins, Melissa Castan, Chet Szerlag, Brenda Marie Palo  
**BACK ROW:** Aaron Brammer, Jana Grienke, Gary S. Webster, Tim Nelson, Jeff Buckman (Not pictured: Debra Corbin, Steve Meisner)

## CHAIR

Gary S. Webster

## PRESIDENT

Jana Grienke

## PRESIDENT-ELECT

Brenda Marie Palo

## SECRETARY-TREASURER

Jeff Buckman

## MEMBERS-AT-LARGE

Aaron Brammer

Debra Corbin

Tim Nelson

## ADVISORY COUNCIL

Teena Adkins

Beverly Cusano

Steve Meisner

## EXECUTIVE DIRECTOR

Melissa Castan

## SOCIETY MANAGER

Shannon Sperati

## MEMBERSHIP COORDINATOR

Jennifer Tarr

## 2019 PROGRAM COMMITTEE

Jana Grienke, *Chair*

Brenda Marie, *Co-chair*

Lynn Abess

Teena Adkins

Rebecca Bergeron

Aaron Brammer

Jeff Buckman

Melissa Castan

Beverly Cusano

Courtney Friedle

Steven Mesiner

Sue Merkel

Eric Smith

Susan Stinnett

Gary S. Webster

## SROA PAST PRESIDENTS

### 2018-2019

Jana Grienke

### 2017-2018

Gary S. Webster

### 2016-2017

Steve Meisner

### 2015-2016

Beverly Cusano

### 2014-2015

Teena Adkins

### 2013-2014

Jan Dragotta

### 2012-2013

Barry Asch

### 2011-2012

Carolyn Gilleland

### 2010-2011

Giles C. Toole, III

### 2009 - 2010

Gail L. Satterfield

### 2008 - 2009

R. Scott Krewson

### 2007 - 2008

Joan Kines

### 2006 - 2007

Darrin Kistler

### 2005 - 2006

Tim Laugh

### 2004 - 2005

Kathryn Wall

### 2003 - 2004

R. Alan Burns

### 2002 - 2003

Susan Vannoni

### 2001 - 2002

Marilyn Gannon

### 2000 - 2001

John Felton

### 1999 - 2000

Ed Mercado

### 1998 - 1999

Michael A. Franklin

### 1997 - 1998

William F. Harriger

### 1996 - 1997

Lisa F. Edelstein

### 1995 - 1996

Theodore Fantl

### 1994 - 1995

Heather Palmer Dam

### 1993 - 1994

Mary Anne T. Kwon

### 1992 - 1993

A.R. Threet

### 1991 - 1992

Michael H. Martin

### 1990 - 1991

Sharon K. Murphy

### 1989 - 1990

Teresa M. McKay

### 1988 - 1989

Chester T. Szerlag

### 1987 - 1988

Kathy C. Van Camp

### 1986 - 1987

Richard F. Roberts

### 1985 - 1986

Frederick W. Thomas

### 1984 - 1985

Beverly J. Kobeissi

# THINGS YOU NEED TO KNOW

## DO YOU HAVE AN APP?

We don't have an official app, but we do have a mobile website (mini-site) that functions similarly to an app. Using the mobile website you can personalize your personal agenda, view full session descriptions, download presentations, and find useful resources.

Instructions to add web icon to mobile phone or tablet home screen:

1. Launch the browser on your phone or tablet and navigate to the SROA conference mini-site.
2. On iPhones and iPads, tap the share button (rectangle with an arrow pointing upward that is at the bottom of the browser). On Android, you will see 3 vertical dots next to the URL.
3. Tap "Add to home screen".
4. You can now launch the SROA conference mini-site simply by tapping the home page icon.

## HOW TO ACCESS THE PRESENTATIONS

Presentations can be found on the SROA mini-site if the speaker made them available for download. Navigate to the session and look at the bottom of the description where the presenters are listed. If a presentation has been made available, you will see a link called "presentation" next to their name. If there is no presentation feel free to ask the speaker if they will send you their slides.

## Wi-Fi

Wi-Fi is available in the meeting sessions courtesy of our Wi-Fi sponsor Accuray.

## ASTRO EXHIBIT HALL

Your SROA registration allows you access to the ASTRO Exhibit Hall at the McCormick Place West Convention Center. Check in at ASTRO Registration after the SROA Poster Presentation on Monday, September 16th to gain access.

## CONTINUING EDUCATION CREDITS

- SROA has been approved for 6.0 CEU's through the American Academy of Professional Coders (AAPC) for the SROA 36th Annual Meeting! Look for these sessions in the Payer Trends track.
- Approved by the ASRT for Category A continuing education credit. Look for a **1.0 CE**
- This continuing nursing education activity was approved by *American Association of Neuroscience Nurses* an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Look for these sessions in the Nursing track.
- Approved by the MDCB for continuing education credit. Look for a **1.0 CE**

For those seeking CE credit: Your meeting badge includes a unique barcode. This barcode will be used to track your entrance to, and exit from, each continuing education (CE) credit eligible course. You must be scanned BOTH into a course and out of a course by a session greeter to receive CE credit. ASRT certificates will automatically be uploaded to each participant's user profile. Participants are responsible for submitting a certificate to ASRT. For MDCB or AAPC credits, please fill out the following online form: <https://bit.ly/2k6G2b6>.

## SROA CONNECT

Be sure to keep an eye on the Annual Meeting Community in SROA Connect for additional content, networking opportunities, and chances to win prizes.

## SOCIAL MEDIA

Join the conversation! Tag your Instagram, Twitter and Facebook posts with #SROA2019. You can also network using SROA Connect.

## SPONSOR RECOGNITION

This meeting wouldn't be possible without the support of our sponsors. Visit the exhibit hall and don't forget to fill out your vendor bingo card for a chance to win raffle prizes. You must be present during the drawing to receive your prize.

## SURVEY

A survey for each session can be found under the Resources section in the mini-site (<https://sroa.cnf.io/>). Complete the survey for a chance to win a complimentary registration to the 2020 meeting in Miami. The winners will be drawn during the closing session of the 2019 Annual Meeting. You must be present to win. The registration is not transferrable and can only be used for the 2020 Annual Meeting in Miami.

# PROGRAM-AT-A-GLANCE

## SATURDAY, SEPTEMBER 14, 2019

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9:00am-2:30pm  
**BOARD MEETING &  
ORIENTATION**

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12:00pm-4:00pm  
**REGISTRATION**

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3:00pm-4:30pm  
**SROA MEMBERSHIP FOCUS  
GROUP**

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## SUNDAY, SEPTEMBER 15, 2019

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7:30am-5:00pm  
**REGISTRATION**

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7:30am-5:00pm  
**EXHIBITS**

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8:45am-10:00am  
**GENERAL SESSION**  
**Welcome and Opening Session:  
The Future of Work and The  
Marketplace: Decoding  
Demographic Shifts and  
Generational Insight**  
• Kim Lear

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10:00am-10:30am  
**BREAK WITH EXHIBITORS**

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10:30am-11:30am  
**GENERAL SESSION**  
**Q&A Session with Kim Lear**  
• Kim Lear

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12:00pm-1:15pm  
**ANNUAL BUSINESS LUNCH**

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1:15pm-2:15pm  
**WORKSHOP**  
**How to Implement a Hydrogel  
Program for Prostate Patients**  
• Terri Thompson

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1:15pm-2:15pm  
**The Art of Managing Workplace  
Conflict**  
• M.J. Clark

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1:15pm-2:15pm  
**Multiple Strategic Initiatives  
Reduces Nurse Turnover and  
Enhances Employee Retention**  
• Jaya Yohannan  
• Madelyn Sparks

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1:15pm-2:15pm  
**WORKSHOP**  
**Understanding How  
Reimbursement is Changing and  
the Impact to Your Cancer Center**  
• Teri Bedard

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2:30pm-3:30pm  
**WORKSHOP**  
**Excellence 24/7 - Using Real Time  
Feedback to Improve the Patient  
Experience**  
• Eric B. Monaco

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2:30pm-3:30pm  
**WORKSHOP**  
**The Art of Building Successful  
Interfaces**  
• Kathy Wall

---

2:30pm-3:30pm  
**WORKSHOP**  
**Development and Implementation  
of a Rapid Access Clinic for  
Urgent Palliative Radiotherapy**  
• Erin Davis, MSN, CRNP  
• Carol Proud, MSN, CRNP  
• Joshua Jones, MD

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2:30pm-3:30pm  
**WORKSHOP**  
**Reducing Delays, Denials and  
Administrative Cost to Improve  
Access to Care in Radiation  
Oncology: The Value Proposition  
of an Advanced Practice  
Dosimetrist**  
• Eric Brooks  
• Matthew Palmer, MBA

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3:30pm-4:00pm  
**BREAK WITH EXHIBITORS**

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4:00pm-5:00pm  
**WORKSHOP**  
**Standardized Communication  
Method Across Care Team**  
• Kate Gray, MSN, RN

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4:00pm-5:00pm  
**WORKSHOP**  
**Radiation Oncology  
Administrator's Biggest Struggle  
Workshop**

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4:00pm-5:00pm  
**WORKSHOP**  
**Productivity of Radiation  
Oncology Faculty in an Academic  
Setting**  
• Julie Sussi, BA MA  
• Richard J. Solove  
• Monica Fullenkamp, BS MS

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4:00pm-5:00pm  
**WORKSHOP**  
**2019 Radiation Coding/  
Compliance and Prep for 2020**  
• Ron Digiaino, MBA

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5:00pm-6:00pm  
**ADMIN AFTER HOURS  
RECEPTION** *By invitation only. Visit  
the SROA Registration desk if you believe  
you should have been invited, but did not  
receive a ticket.*

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## MONDAY, SEPTEMBER 16, 2019

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7:30am-12:00pm  
**REGISTRATION**

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7:30am-12:00pm  
**EXHIBITS**

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8:30am-9:30am  
**GENERAL SESSION**  
**Reducing the potential for  
workplace violence in your  
department**  
• Tom Smith, President, Healthcare  
Security Consultants, Inc.

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9:30am-10:00am  
**BREAK WITH EXHIBITORS**  
*You must have a valid SROA attendee  
badge to enter the exhibit hall.*

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10:00am-11:00am  
**GENERAL SESSION**  
**Biology-guided Radiotherapy-  
Novel Technology Turning Cancer  
on Itself**  
• Samuel Mazin, PhD

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11:00am-11:30am  
**TOPIC FORUM**  
**SROA Connect & Mentor Program  
Information**

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11:00am-12:00pm  
**TOPIC FORUM**  
**Radiation Oncology Technology  
Forum**

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11:00am-12:00pm  
**TOPIC FORUM**  
**Payer Trends/Billing & Coding  
Forum**

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11:00am-12:00pm  
**TOPIC FORUM**  
**Nursing Forum**

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11:00am-12:00pm  
**TOPIC FORUM**  
**Leadership Forum**

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11:30am-12:00pm  
**MEETING**  
**Editorial Board Meeting**

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12:00pm-1:00pm  
**Poster Session**

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## TUESDAY, SEPTEMBER 17, 2019

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7:30am-3:00pm  
**HEADSHOT LOUNGE**

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# PROGRAM-AT-A-GLANCE

7:30am-4:00pm  
**REGISTRATION**

7:30am-4:00pm  
**EXHIBITS**

8:30am-9:30am  
**GENERAL SESSION**  
**Considering the Human Factor in Organizational Change**  
• Joan Brett

9:45am-10:45am  
**WORKSHOP**  
**Managing Relationships for Success at Remote Sites**  
• Patricia Saponaro, MS, MBA

9:45am-10:45am  
**WORKSHOP**  
**Capture the Power of 300**  
• Susan Vannoni, M.S., B.S., A.S.  
• Kevin Ewalt

9:45am-10:45am  
**WORKSHOP**  
**From ACR to APEX: A Year in Transition**  
• Eric A Smith, BS RT(T), MBA,

9:45am-10:45am  
**WORKSHOP**  
**First 1.5T MR Linac Treatment in North America**  
• Neil Hughes, BSRT(R)(T)(CT)(MR)  
• Robert Ghafar, MBA

10:45am-11:15am  
**BREAK WITH EXHIBITORS**  
*You must have a valid SROA attendee badge to enter the exhibit hall. Vendor Bingo Raffle.*

11:15am-12:15pm  
**WORKSHOP**  
**From Novice Nurse to Radiation Oncology Nurse: A Multidisciplinary Orientation Program**  
• Melissa Brito  
• Irene Braccia

11:15am-12:15pm  
**WORKSHOP**  
**Medical Dosimetry: Planning for your Department's Future**  
• Cara Sullivan BS RT(T) CMD  
• Lee Hales, B.Sc CMD

11:15am-12:15pm  
**WORKSHOP**  
**Applications for Clinical Hypnosis for Cancer Patients**  
• Amber R Cox, BCH, NLP, TFF

11:15am-12:15pm  
**WORKSHOP**  
**Resilient Safety Culture in Radiation Oncology**  
• Sarah Lombardi, BS, R.T.(T)

12:15pm-1:45pm  
**QUALITY LUNCHEON**  
Co-Sponsored by Varian

1:45pm-2:45pm  
**WORKSHOP**  
**Irradiating Barriers to Health Literacy**  
• Beverly Cusano  
• Kacey Morgan, BSN, RN-BC

1:45pm-2:45pm  
**WORKSHOP**  
**Optimize Performance Using Analytics**  
• Regina Stanzione

1:45pm-2:45pm  
**WORKSHOP**  
**Evolution of Dosimetry: Remove / Distributed Workload Balancing, Competency Model, Technology Future**  
• Edna Volz, MS, ASQ CMQ/OE, CSSBB  
• Ontida Apinorasethkul, CMD  
• Nate Anderson

1:45pm-2:45pm  
**WORKSHOP**  
**Capacity Management: Making the Most Out of Limited Beam, Staff, and Time!**  
• Amy Breakstone, MPH  
• Colton Gartin, BS, RT, (R) (T)  
• Tyler Gertz, MHA  
• Anya Matthews, RT, (T)

2:45pm-3:15pm  
**EXHIBITS**  
**Break with Exhibitors**

3:15pm-4:15pm  
**GENERAL SESSION**  
**MR Linac Panel**  
• Caroline Chung, MD  
• John E. Bayouth, PhD  
• William A Hall, MD  
• Eric Paulson

4:30pm-5:30pm  
**MEETING**  
**2020 Program Committee**  
*By invitation only.*

7:30pm-11:30pm  
**RECEPTION**  
**President's Party**  
Co-Sponsored by Elekta  
*You must have a valid SROA attendee badge or guest ticket to attend this event.*

## WEDNESDAY, SEPTEMBER 18, 2019

7:30am-8:30am  
**CONTINENTAL BREAKFAST**  
*You must have a badge to enter the Exhibit Hall.*

7:30am-12:00pm  
**REGISTRATION**

8:30am-9:30am  
**WORKSHOP**  
**Roadmap for New Radiation Oncology Leaders**  
• Sansannah Johnson  
• Sharda Kohli

8:30am-9:30am  
**WORKSHOP**  
**Updates: Legislative, Regulatory, Payors and Industry Impact on Reimbursement for Radiation Oncology**  
• James E Hugh, III, MHA

8:30am-9:30am  
**Global Radiotherapy: A Novel Perspective Addressing the Shortage of Global Cancer Care in Low and Middle Income Countries**  
• Njeri Kaityany  
• Eva Birring

8:30am-9:30am  
**WORKSHOP**  
**Bad Behavior in the Workplace II Physician Bullying**  
• Bethany Condrey  
• Katina Holden  
• Donna Royster,

9:45am-10:45am  
**GENERAL SESSION**  
**2020 Radiation Oncology Coding and Coverage Update**  
• Jessica Adams, ASTRO  
• Bryan Hull, ASTRO

10:45am-11:15am  
**BREAK**

11:15am-12:15pm  
**GENERAL SESSION**  
**Health Care Policy Changes and Value Based Care: Payment Reform**  
• Anne Hubbard, ASTRO

12:15pm-12:30pm  
**GENERAL SESSION**  
**Closing Remarks**

1:00pm-3:00pm  
**MEETING**  
**Board Meeting** *By invitation only.*

SPONSORS (As of August 14, 2019)

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Additional Sponsors



TO VIEW FULL DESCRIPTIONS, VISIT THE SROA ANNUAL WEBSITE [www.sroa.org/meetings/conference-2019/](http://www.sroa.org/meetings/conference-2019/)

**INSTRUCTIONS TO ADD WEB ICON TO MOBILE PHONE OR TABLET HOME SCREEN:**

1. Launch the browser on your phone or tablet and navigate to the SROA conference mini-site.
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**WORKSHOP TRACK CODES**

- B&L** Business & Leadership
- NUR** Nursing
- PT** Payer Trends
- Q&S** Quality & Safety
- TCH** Technology
- N-A** New Administrators

**HOW TO LOGIN TO THE WI-FI COURTESY OF ACCURAY**

1. Join the Wireless Network/SSID named **"Hilton Chicago Meeting"**
2. Upon opening a web browser, you will be redirected to the Hilton Chicago splash page and prompted for an Access Code
3. Enter the Access Code: **MotionMatters**

**SATURDAY, SEPTEMBER 14, 2019**

9:00am-2:30pm | Astoria, 3rd Floor  
**BOARD MEETING & ORIENTATION**

12:00pm-4:00pm | 8th Street South  
**REGISTRATION**

3:00pm-4:30pm | Astoria, 3rd Floor  
**SROA MEMBERSHIP FOCUS GROUP**

**SUNDAY, SEPTEMBER 15, 2019**

7:30am-5:00pm | 8th Street South  
**REGISTRATION**

7:30am-5:00pm | International Ballroom South  
**EXHIBITS**

*You must have a valid SROA attendee badge to enter the exhibit hall.*

8:45am-10:00am | International Ballroom North

**GENERAL SESSION** **1.0 CE**

**WELCOME and OPENING SESSION: The Future of Work and The Marketplace: Decoding Demographic Shifts and Generational Insight**

**Kim Lear, Inlay Insights**

Study after study has shown us that multigenerational teams outperform more homogeneous groups by almost every measure. This can be attributed to their unique and diverse experiences—the more seasoned employees offer wisdom and expertise while those on the younger end offer a fresh and innovative perspective. While the advantages are numerous, it turns out, managing multigenerational teams is easier said than done. Today's teams are often plagued by issues regarding everything from work ethic and retention to succession and fairness.

Kim Lear will give you a closer look into who these generations are and the trends emerging as they adapt to each new career stage. Her research, insights and original concepts will help you better understand each generation. You'll leave with a new appreciation for their unique perspective as they navigate the challenges of building effective teams in this new multigenerational workforce.

10:00am-10:30am | International Ballroom South  
**BREAK WITH EXHIBITORS**

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3. Enter the Access Code: **MotionMatters**

10:30am-11:30am | International Ballroom North

**GENERAL SESSION** **1.0 CE**

**Q&A SESSION WITH KIM LEAR**

**Kim Lear**, Inlay Insights

Build upon what you learned in Kim's Keynote Session with this unique opportunity to interact and ask questions of our featured speaker, Kim Lear.

12:00pm-1:15pm | International Ballroom North

**ANNUAL BUSINESS LUNCH**

*You must have a valid SROA attendee badge or guest ticket to attend this event. (One day only and general session only may purchase a guest ticket at the registration desk to attend).*

1:15pm-2:15pm | Salon A-1, Lower Level

**WORKSHOP** **TCH** **N-A** **1.0 CE**

**How to Implement a Hydrogel Program for Prostate Patients**

**Terri Thompson**, University of Kansas Cancer Center

This workshop defines the benefits of using hydrogel to reduce the side effects of external beam treatment to the rectum, outline the equipment required for the procedure, training prerequisites and billing considerations.

1:15pm-2:15pm | Salon A-5, Lower Level

**WORKSHOP** **B&L** **1.0 CE**

**The Art of Managing Workplace Conflict**

**M.J. Clark**, Integrated Leadership Systems

Participants will leave with practical tools they can use immediately to help them better navigate conflict and difficult conversations.

1:15pm-2:15pm | Salon A-3, Lower Level

**WORKSHOP** **NUR** **N-A** **1.0 CE**

**Multiple Strategic Initiatives Reduces Nurse Turnover and Enhances Employee Retention**

**Jaya Yohannan**, MSN, BSN, RN, UT, Southwestern Medical Center

**Madelyn Sparks**, MSN, BSN, RN, Southwestern Medical Center

This workshop reviews the journey of a hospital-based radiation oncology clinic who utilized varied leadership tactics, providing long-term hiring and retention strategies for nurses, all while decreasing costs.

*\*This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses*

# AGENDA INFORMATION | SUNDAY | SEPT 15, 2019

1:15pm-2:15pm | Salon A-2, Lower Level

**WORKSHOP** **PT** **1.0 CE**

## Understanding How Reimbursement is Changing and the Impact to Your Cancer Center

**Teri Bedard**, Revenue Cycle Inc.

This workshop educates participants on changes to coding, billing and reimbursement impacting hospitals, freestanding facilities provider-based departments and physicians.

*\*This session has been approved for 1.0 CEU through the AAPC*

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2:30pm-3:30pm | Salon A-1, Lower Level

**WORKSHOP** **Q&S** **N-A** **1.0 CE**

## Excellence 24/7 - Using Real Time Feedback to Improve the Patient Experience

**Eric B. Monaco**, CRA, Community Hospital of the Monterey Peninsula

This workshop demonstrates how technology can be used to deliver an exceptional healthcare experience.

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2:30pm-3:30pm | Salon A-2, Lower Level

**WORKSHOP** **B&L** **N-A** **1.0 CE**

## The Art of Building Successful Interfaces

**Kathy Wall**, Varian

This workshop provides guidance for Oncology leaders to understand best practices for interface development across software systems, which can be applied to all vendors.

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2:30pm-3:30pm | Salon A-5, Lower Level

**WORKSHOP** **NUR** **1.0 CE**

## Development and Implementation of a Rapid Access Clinic for Urgent Palliative Radiotherapy

**Erin Davis**, MSN, CRNP, Penn Medicine

**Carol Proud**, MSN, CRNP, Penn Medicine

**Joshua Jones**, MD, Penn Medicine

Develop and implement a clinic to streamline the process for triage, evaluation and planning of patients requiring urgent radiotherapy for the treatment of palliative diagnoses with high symptom burden or those considered to be radiation oncologic emergent.

*\*This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses*

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2:30pm-3:30pm | Salon A-3, Lower Level

**WORKSHOP** **PT** **N-A** **1.0 CE**

## Reducing Delays, Denials and Administrative Cost to Improve Access to Care in Radiation Oncology: The Value Proposition of an Advanced Practice Dosimetrist

**Eric Brooks**, MD Anderson Cancer Center

**Matthew Palmer**, MBA, MD Anderson Cancer Center

Learn how to use a novel authorization strategy to successfully improve timely access to radiation therapy for patients while simultaneously decreasing denials, physician 'insurance fatigue', and administrative costs.

*\*This session has been approved for 1.0 CEU through the AAPC*

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## AGENDA INFORMATION | SUNDAY | SEPT 15, 2019

3:30pm-4:00pm | International Ballroom South

### **BREAK WITH EXHIBITORS**

*You must have a valid SROA attendee badge to enter the exhibit hall.*

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4:00pm-5:00pm | Salon A-1, Lower Level

### **WORKSHOP NUR**

#### **Standardized Communication Method Across Care Team**

**Kate Gray**, MSN, RN; Penn Medicine Radiation Oncology

Learn to develop a standard communication platform to allow for effective communication across care team.

*\*This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses*

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4:00pm-5:00pm | Salon A-3, Lower Level

### **WORKSHOP**

#### **Radiation Oncology Administrator's Biggest Struggle Workshop**

Join SROA Board Members for an open discussion of SROA member's biggest struggles. Come with your questions on doing less with more, staffing, and billing and authorizations and plan to share your experiences on handling these topics with others.

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4:00pm-5:00pm | Salon A-5, Lower Level

### **WORKSHOP B&L 1.0 CE**

#### **Productivity of Radiation Oncology Faculty in an Academic Setting**

**Julie Sussi**, BA MA, The Ohio State University Comprehensive Cancer Center - Arthur G. James Cancer Hospital and Richard J. Solove Research Institute

**Monica Fullenkamp**, BS MS, The Ohio State University Comprehensive Cancer Center - Arthur G. James Cancer Hospital and Richard J. Solove Research Institute

This workshop will share a large department's success in improving faculty productivity.

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4:00pm-5:00pm | Salon A-2, Lower Level

### **WORKSHOP PT N-A 1.0 CE**

#### **2019 Radiation Coding/Compliance and Prep for 2020**

**Ron Digiamo**, MBA, FACHE, Revenue Cycle Inc.

This session will review Coding Rules and compliance and potential changes for 2020

*\*This session has been approved for 1.0 CEU through the AAPC*

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5:00pm-6:00pm | Waldorf, 3rd Floor

### **ADMIN AFTER HOURS RECEPTION**

A networking reception for new members, first time attendees, mentors and mentees, and volunteers of the society. Meet, greet, and network with Board Members, volunteers and members from the Mentor Program.

*By invitation only. Visit the SROA Registration desk if you believe you should have been invited, but did not receive an invitation.*

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### WORKSHOP TRACK CODES

<b>B&amp;L</b>	Business & Leadership
<b>NUR</b>	Nursing
<b>PT</b>	Payer Trends
<b>Q&amp;S</b>	Quality & Safety
<b>TCH</b>	Technology
<b>N-A</b>	New Administrators

### HOW TO LOGIN TO THE WI-FI COURTESY OF ACCURAY

1. Join the Wireless Network/SSID named **"Hilton Chicago Meeting"**
2. Upon opening a web browser, you will be redirected to the Hilton Chicago splash page and prompted for an Access Code
3. Enter the Access Code: **MotionMatters**

## MONDAY, SEPTEMBER 16, 2019

7:30am-12:00pm | 8th Street South  
**REGISTRATION**

7:30am-12:00pm | International Ballroom South  
**EXHIBITS**

*You must have a valid SROA attendee badge to enter the exhibit hall.*

8:30am-9:30am | International Ballroom North

**GENERAL SESSION** **1.0 CE**

### Reducing the Potential for Workplace Violence in Your Department

**Tom Smith**, President, Healthcare Security Consultants, Inc.

This session provides an overview of the risks of violence in healthcare facilities and specific steps the department leaders can take to protect their patients, visitors and staff.

9:30am-10:00am | International Ballroom South

**BREAK WITH EXHIBITORS**

*You must have a valid SROA attendee badge to enter the exhibit hall.*

10:00am-11:00am | International Ballroom North

**GENERAL SESSION** **1.0 CE**

### Biology-guided Radiotherapy – Novel Technology Turning Cancer on Itself

**Samuel Mazin**, PhD, Founder and CTO, RefleXion Medical

Biology-guided radiotherapy (BgRT) is a new modality that combines PET-CT with a linear accelerator to enable real-time biological guidance during RT. By harnessing PET emissions (as opposed to images) directly, BgRT turns PET into a real-time biological fiducial.

11:00am-11:30am | Mobley Room, Lower Level

**TOPIC FORUM**

### SROA Connect & Mentor Program Information

Do you have questions about SROA Connect or SROA's Mentor Program? Stop by the Mobley Room to ask questions, learn more about these resources and sign up for the mentor program!

11:00am-12:00pm | Salon A-4, Lower Level

**TOPIC FORUM**

### Radiation Oncology Technology Forum

Attend this open forum all about technology. Ask questions, network, and troubleshoot any issues you may have at your institution with your peers.

# AGENDA INFORMATION | MONDAY | SEPT 16, 2019

11:00am-12:00pm | Salon A-2, Lower Level

## TOPIC FORUM

### Payer Trends (Billing & Coding) Forum

Attend this open forum all about payer trends. Ask questions, network, and troubleshoot any issues you may have at your institution with your peers.

---

11:00am-12:00pm | PDR #2, 3rd Floor

## TOPIC FORUM

### Nursing Forum

Attend this open forum all about nursing. Ask questions and troubleshoot any issues you may have at your institution with your peers.

---

11:00am-12:00pm | Salon A-5, Lower Level

## TOPIC FORUM

### Leadership Forum

Attend this open forum all about leadership. Ask questions, network, and troubleshoot any issues you may have at your institution with your peers.

---

11:30am-12:00pm | Mobley Room, Lower Level

## MEETING

### Editorial Board Meeting

12:00pm-1:00pm | International Ballroom South

## POSTER SESSION **1.0 CE- ASRT**

See page 21 for a list of posters. Snacks will be available.

*\*This session has been approved for 1.0 CEU through the ASRT*

---

1:00pm | McCormick Place West

## OPEN AFTERNOON TO VISIT ASTRO EXHIBIT HALL.

Your badge allows access to the ASTRO exhibit hall. Stop at the ASTRO registration desk.

---

### WORKSHOP TRACK CODES

<b>B&amp;L</b>	Business & Leadership
<b>NUR</b>	Nursing
<b>PT</b>	Payer Trends
<b>Q&amp;S</b>	Quality & Safety
<b>TCH</b>	Technology
<b>N-A</b>	New Administrators

Get your complimentary headshot  
in exchange for uploading it to your  
SROA Connect profile!

**SROA** Connect

Come visit the **Headshot Lounge** and have your complimentary professional headshot taken. We'll have an expert photographer on hand to take your headshot. Perfect for updating your SROA Connect profile or other social pages, an updated – and professional – headshot is a must!

Visit our **Headshot Lounge** on **Tuesday, September 17th** from **7:30am-3:00pm**.

# Connected oncology data. Comprehensive oncology care.



Let us help you connect your oncology operations with an information system built just for oncology.

Today, having a streamlined exchange of information between your multidisciplinary oncology departments is more important than ever. The integrated, efficient and comprehensive ARIA® oncology information system ensures your oncology operations are all in sync—from desktop to mobile, and from patient registration through post-treatment follow-up. The more aligned your teams' workflows, the more efficiently they can fight cancer.



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Varian Mobile, an ARIA app



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TO VIEW FULL DESCRIPTIONS, VISIT THE SROA ANNUAL WEBSITE [www.sroa.org/meetings/conference-2019/](http://www.sroa.org/meetings/conference-2019/)

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**WORKSHOP TRACK CODES**

- B&L** Business & Leadership
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**HOW TO LOGIN TO THE WI-FI COURTESY OF ACCURAY**

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3. Enter the Access Code: **MotionMatters**

**TUESDAY, SEPTEMBER 17, 2019**

7:30am-3:00pm International Ballroom South  
**HEADSHOT LOUNGE OPEN**

Visit our headshot lounge and take a professional photo to add to your SROA Connect profile. Those who upload a headshot at the lounge will be entered to win a raffle. Light hair and makeup touchup station will be available.

7:30am-4:00pm | 8th Street South  
**REGISTRATION**

7:30am-4:00pm | International Ballroom South  
**EXHIBITS**

*You must have a valid SROA attendee badge to enter the exhibit hall.*

8:30am-9:30am | International Ballroom North  
**GENERAL SESSION 1.0 CE**

**Considering the Human Factor in Organizational Change**

**Joan Brett**, Arizona State University

RO Administrators will be able to better understand their role in managing the human factor in organizational change.

9:45am-10:45am | Salon A-1, Lower Level

**WORKSHOP B&L N-A 1.0 CE**

**Managing Relationships for Success at Remote Sites**

**Patricia Saponaro**, MS, MBA, University of North Carolina, Chapel Hill

This workshop offers practical elements of a standard, efficient plan for managing Radiation Oncology relationships at multiple sites.

9:45am-10:45am | Salon A-2, Lower Level

**WORKSHOP PT N-A 1.0 CE**

**Capture the Power of 300**

**Susan Vannoni**, M.S., B.S., A.S., R.T. (R)(T) ROCC, Radiation Oncology Consulting  
**Kevin Ewalt**, Radmax, LTD

Learn when and why to capture the 300 series codes.

*\*This session has been approved for 1.0 CEU through the AAPC*

## AGENDA INFORMATION | TUESDAY | SEPT 17, 2019

9:45am-10:45am | Salon A-3, Lower Level

**WORKSHOP** **Q&S** **N-A** **1.0 CE**

### **From ACR to APEX: A Year in Transition**

**Eric A Smith**, BS RT(T), MBA, Froedtert Health

**Heather Holsworth**, BS RT(T), MHA, Medical College of Wisconsin

Experience the path of an Academic Radiation Oncology Program's accreditation transition from ACR (American College of Radiology) to APEX (ASTRO's Accreditation Program of Excellence).

---

9:45am-10:45am | Salon A-5, Lower Level

**WORKSHOP** **TCH** **N-A** **1.0 CE**

### **First 1.5T MR Linac Treatment in North America**

**Neil Hughes**, BSRT(R)(T)(CT)(MR), University of Texas MD Anderson Cancer Center

**Robert Ghafar**, MBA, RTT, University of Texas MD Anderson Cancer Center

This workshop informs participants on the experience of treating the first patient on a 1.5T MRL, to include the administrative challenges and the culture shift it required.

---

10:45am-11:15am | International Ballroom South

### **BREAK WITH EXHIBITORS**

*You must have a valid SROA attendee badge to enter the exhibit hall. Vendor Bingo Raffle.*

---

11:15am-12:15pm | Salon A-2, Lower Level

**WORKSHOP** **NUR** **N-A** **1.0 CE**

### **From Novice Nurse to Radiation Oncology Nurse: A Multidisciplinary Orientation Program**

**Melissa Brito**, Mount Sinai Hospital

**Irene Braccia**, Mount Sinai Hospital

This workshop shares insight with the oncology community on a multidisciplinary approach to a nurse's orientation program geared toward a speedy and successful integration.

*\*This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses*

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11:15am-12:15pm | Salon A-1, Lower Level

**WORKSHOP** **B&L** **1.0 CE**

### **Medical Dosimetry: Planning for your Department's Future**

**Cara Sullivan**, BS RT(T) CMD, American Association of Medical Dosimetrist

**Lee Hales**, B.Sc CMD, American Association of Medical Dosimetrist

This workshop updates administrators on the changes that have taken place over the years with the Medical Dosimetry profession, the future workforce, and how this will effect the Radiation Oncology department.

---

11:15am-12:15pm | Salon A-3, Lower Level

**WORKSHOP** **TCH** **1.0 CE**

### **Applications for Clinical Hypnosis for Cancer Patients**

**Amber R Cox**, BCH, NLP, TFF

This workshop identifies clinical hypnosis as a powerful and natural complement to medicine to help cancer patients with pain management, anxiety and fears among many other benefits.

---

TO VIEW FULL DESCRIPTIONS, VISIT THE SROA ANNUAL WEBSITE [www.sroa.org/meetings/conference-2019/](http://www.sroa.org/meetings/conference-2019/)

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11:15am-12:15pm | Salon A-5, Lower Level

**WORKSHOP** **Q&S** **N-A** **1.0 CE**

**Resilient Safety Culture in Radiation Oncology**

**Sarah Lombardi, BS, R.T.(T), Yale New Haven Health**

This workshop educates industry leaders on building and sustaining a resilient safety culture which adapts and withstands the complex field of Radiation Oncology.

12:15pm-1:45pm | International Ballroom North

**QUALITY LUNCHEON**

**Co-Sponsored by Varian**

**Featured Entertainment:** Chicago - All That Jazz Revue

*You must have a valid SROA attendee badge or guest ticket to attend this event. One day only and general session only registrants may purchase a guest ticket at the registration desk to attend.*

1:45pm-2:45pm | Salon A-1, Lower Level

**WORKSHOP** **NUR** **N-A** **1.0 CE**

**Irradiating Barriers to Health Literacy**

**Beverly Cusano, Helen F. Graham Cancer Center & Research Institute**

**Kacey Morgan, BSN, RN-BC, Helen F. Graham Cancer Center & Research Institute**

This workshop provides awareness of health literacy in Radiation Oncology.

*\*This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses*

1:45pm-2:45pm | Salon A-2, Lower Level

**WORKSHOP** **TCH**

**Optimize Performance Using Analytics**

**Regina Stanzione, Northwell Health**

This workshop helps administrators understand how to assess and address your department performance using key data drivers.

1:45pm-2:45pm | Salon A-3, Lower Level

**WORKSHOP** **Q&S** **1.0 CE**

**Evolution of Dosimetry: Remove / Distributed Workload Balancing, Competency Model, Technology Future**

**Edna Volz, MS, ASQ CMQ/OE, CSSBB, Penn Medicine Radiation Oncology**

**Ontida Apinorasethkul, CMD, Penn Medicine Radiation Oncology**

**Nate Anderson, Physicist, Penn Medicine Radiation Oncology**

Learn how to leverage all options in a 21st century work environment across multiple locations, ensuring excellence standards and using technology to increase efficacy.

## AGENDA INFORMATION | TUESDAY | SEPT 17, 2019

1:45pm-2:45pm | Salon A-5, Lower Level

**WORKSHOP** **TCH** **N-A** **1.0 CE**

**Capacity Management: Making the Most Out of Limited Beam, Staff, and Time!**

**Amy Breakstone**, MPH, Winship Cancer Institute of Emory University

**Colton Gartin**, BS, RT, (R) (T), Winship Cancer Institute of Emory University

**Tyler Gertz**, MHA, Winship Cancer Institute of Emory University

**Anya Matthews**, RT, (T), Winship Cancer Institute of Emory University

This workshop enables Radiation Oncology departments to better forecast available treatment capacity during ramp up at a new center.

---

2:45pm-3:15pm | International Ballroom South

**EXHIBITS**

**Break with Exhibitors**

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---

3:15pm-4:15pm | International Ballroom North

**GENERAL SESSION** **1.0 CE**

**MR Linac Panel**

**Caroline Chung**, MD Anderson

**John E. Bayouth**, PhD, University of Wisconsin - Madison School of Medicine & Public Health

**William A Hall**, MD, Medical College of Wisconsin

**Eric Paulson**, Frodert

Image guidance in radiation therapy offers the potential to effectively treat patients by more accurately tracking tumor response so that treatment can be adjusted accordingly. While many imaging modalities are available, MRI is generating interest as an option that provides real-time visualization for truly adaptive radiation therapy. The panel of experts will discuss the increasing clinical utility of MRI imaging and its ability to deliver MR guided radiation therapy.

---

4:30pm-5:30pm | PDR #2, 3rd Floor

**MEETING**

**2020 Program Committee**

*By invitation only.*

---

7:30pm-11:30pm | Normandie Lounge, 2nd Floor

**RECEPTION**

**PRESIDENT'S PARTY**

**Co-Sponsored by Elekta**

**Featured Entertainment:** DJ-Chicago

Cash bar available

*You must have a valid SROA attendee badge or guest ticket to attend this event. One day only and general session only registrants may purchase a guest ticket at the registration desk to attend. TICKETS MUST BE PURCHASED BY 12PM ON MONDAY, SEPTEMBER 16.*

---

# Save the Date!



# SROA

Society for  
Radiation Oncology  
Administrators

## 37th Annual Meeting

October 25-28, 2020  
Eden Roc Miami Beach  
Miami, Florida

### How You Respond Matters.

Whatever you're going through at work, chances are your mentor has already been there too and is ready to help you bounce back from your latest challenge—stronger than before.

Join the SROA Mentor Program on SROA Connect.



TO VIEW FULL DESCRIPTIONS, VISIT THE SROA ANNUAL WEBSITE [www.sroa.org/meetings/conference-2019/](http://www.sroa.org/meetings/conference-2019/)

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**WEDNESDAY, SEPTEMBER 18, 2019**

7:30am-8:30am | International Ballroom South  
**CONTINENTAL BREAKFAST**

*You must have a badge to enter the Exhibit Hall.*

7:30am-12:00pm | 8th Street South  
**REGISTRATION**

8:30am-9:30am | Salon A-1, Lower Level

**WORKSHOP** **B&L** **N-A** **1.0 CE**

**Roadmap for New Radiation Oncology Leaders**

**Sansannah Johnson**, University of Washington

**Sharda Kohli**, Rutgers Cancer Institute of New Jersey

This workshop will provide resources for new leaders in Radiation Oncology to help successfully navigate the paths of: leadership development, workforce planning, performance management and revenue cycle administration.

8:30am-9:30am | Salon A-2, Lower Level

**WORKSHOP** **PT** **N-A** **1.0 CE**

**Updates: Legislative, Regulatory, Payors and Industry Impact on Reimbursement for Radiation Oncology**

**James E Hugh, III**, MHA, AMAC

This workshop will provide participants with the most current information on updates in regulations and reimbursement issues in Radiation Oncology.

*\*This session has been approved for 1.0 CEU through the AAPC*

8:30am-9:30am | Salon A-3, Lower Level

**WORKSHOP** **TCH** **N-A** **1.0 CE**

**Global Radiotherapy: A Novel Perspective Addressing the Shortage of Global Cancer Care in Low and Middle Income Countries**

**Njeri Kaityany**, University of Texas MD Anderson Cancer Center

**Eva Birring**, University of Texas MD Anderson Cancer Center

This workshop will create awareness on global cancer incidences in low and middle income countries (LMICs) and provide innovative solutions to mitigate disparities in cancer care.

# AGENDA INFORMATION | WEDNESDAY | SEPT 18, 2019

8:30am-9:30am | Salon A-5, Lower Level

**WORKSHOP** **B&L** **1.0 CE**

## Bad Behavior in the Workplace II- Physician Bullying

**Bethany Condrey**, Atrium Health

**Katina Holden**, Carolinas HealthCare System, Levine Cancer Institute

**Donna Royster**, Carolinas HealthCare System, Levine Cancer Institute

You can't force good behavior if someone doesn't want to change, but you can recognize bad behavior when it happens, face it head-on and create a safe zone for your employees with open communication and feedback.

---

9:45am-10:45am | International Ballroom North

**GENERAL SESSION** **1.0 CE**

## 2020 Radiation Oncology Coding and Coverage Update

**Jessica Adams**, ASTRO

**Bryan Hull**, ASTRO

The Radiation Oncology Coding and Coverage Update will provide attendees with an overview of key health policy issues impacting practices effective January 1, 2020. The program will provide an overview of the 2020 Medicare Physician Fee Schedule and Hospital Outpatient proposed rules and their impact on radiation oncology practices. Additional topics include coding and reimbursement changes, as well as payer coverage policy changes and challenges.

*\*This session has been approved for 1.0 CEU through the AAPC*

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10:45am-11:15am | International Ballroom South

**BREAK**

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11:15am-12:15pm | International Ballroom North

**GENERAL SESSION** **1.0 CE**

## Health Care Policy Changes and Value Based Care: Payment Reform

**Anne Hubbard**, ASTRO

This session focuses on the Centers for Medicare and Medicaid Innovation Center's (CMMI) proposed Radiation Oncology Alternative Payment Model (RO-APM). The workshop will feature an overview of the proposed model, reaction to the model and potential modifications that may be included in the final model. Time will also be spent covering the model's payment methodology, quality measures reporting requirements, and how the model will impact different practice types.

---

12:15pm-12:30pm | International Ballroom North

**GENERAL SESSION**

## Closing Remarks

Fill out the meeting survey after each session you attend for a chance to be entered to win a complimentary registration for the 2020 meeting in Miami.

---

1:00pm-3:00pm | McCormick, 4th Floor

**MEETING**

## Board Meeting

*By invitation only.*

# SROA POSTER PRESENTATIONS

## **BUSINESS & LEADERSHIP**

**Enhancing the Staff Experience; Orientation and Beyond**

**Jim Sinicki**, UPMC Hillman Cancer Center

---

## **NURSING**

**Improving Patient Experience in Radiation and Medical Oncology**

**Julie Principe**, Lifespan Cancer Institute a program of Rhode Island Hospital

---

## **QUALITY & SAFETY**

**Radiation Oncology Patient Service Visual Management Board and Team Huddles Lead to Improved Operational Outcomes**

**Molly Pratt**, Cleveland Clinic Foundation

---

## **QUALITY & SAFETY**

**Implementation of an Electronic Pager System for Patient Navigation and Preservation of Privacy**

**Mary Cohen**, Penn Medicine Radiation Oncology

---

## **TECHNOLOGY, CLINICAL, & ANCILLARY SERVICES**

**Improving Cosmetic Outcomes with UV Tattoos**

**Sarah Lowitz**, Penn Medicine Radiation Oncology

---

## **BUSINESS & LEADERSHIP**

**Robust Process Improvement (RPI) in Radiation Oncology: A method for implementation**

**Nicholas Olivieri**, MD Anderson Cancer Center

---

## **QUALITY & SAFETY**

**The Evolving Role of a Quality and Safety Coordinator in Radiation Oncology.**

**Sarah Lombardi**, Yale New Haven Health

---

## **PAYER TRENDS**

**Understanding why Authorizations and Insurance Verification are Soooooo Important in Healthcare Today!**

**Kevin Ewalt**, Radmax

---

## **BUSINESS & LEADERSHIP**

**High Reliability in a Large, Academic Radiation Oncology Practice**

**Rachel Natter**, University of Texas MD Anderson Cancer Center

---

## **BUSINESS & LEADERSHIP**

**EMR's... So Many, Which Ones Do I Need?**

**Steven Castle**

---



## JOIN TODAY!

**PASSION THAT PUSHES YOUR ORGANIZATION FORWARD.  
EXPERTISE YOU CAN COUNT ON.**

Since 1984, the Society for Radiation Oncology Administrators (SROA) has provided a supportive network of expertise for radiation oncology administrators to improve and advance their management of organizational operations, finance, research and human resources.

As a necessary membership association catering to a niche profession, SROA provides the most current, relevant, and helpful information that impacts radiation oncology practices and departments on a daily basis—whether in a hospital, university, or freestanding environment.

As a leader who navigates the administrative challenges facing your radiation oncology department or practice, SROA is your professional community.

With SROA, you get the knowledge and answers you need to do your job effectively— from managing constant changes in technology to keeping up with quality regulations and billing and coding updates.

When you experience isolation or a lack of understanding and inspiration in your position, use your SROA membership to connect with counterparts in other parts of the country who can share insights with you and fill your knowledge gaps. You'll also have numerous chances to connect with SROA's contributing members and service providers who offer the avenues and expertise to elevate your organization's workflows and processes.

Whether you participate in our Annual Meeting or regularly rely on our convenient online community forum, SROA Connect, by tapping into the SROA network, you'll benefit from the experiences of those who have already handled your situation and pay it forward by sharing your own ideas and success stories.

**Visit [sroa.org](http://sroa.org) to join today!**

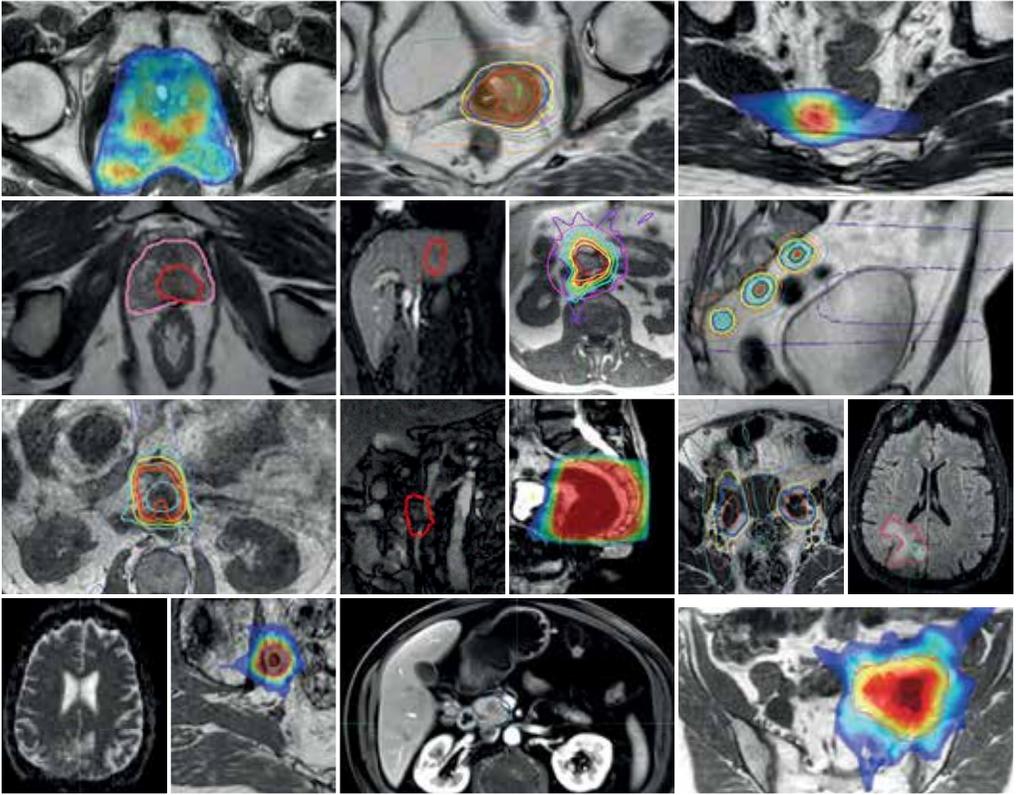
### 37<sup>TH</sup> ANNUAL SROA MEETING

- Mark these dates on your schedules:  
**October 25-28, 2020 | Miami, Florida**
- Submit suggestions for 2020 general session speakers & topics today!
- Submit an abstract for a workshop presentation.
- Visit [sroa.org](http://sroa.org) in January 2020 for the Call for Abstracts and 2020 Annual Meeting Information

### CONTACT US

#### **SROA**

5272 River Road  
Suite 500  
Bethesda, MD 20816  
Phone: 301-718-6510  
Fax: 301-656-0989  
[info@sroa.org](mailto:info@sroa.org)



Images obtained from Elekta Unity

# See clearly every time you treat.

## Elekta Unity changes how you deliver radiation therapy.

For the first time, using MRI-guided radiotherapy, you can see the tumor's movements and its exact position in your patient's body while you're treating it. This is the kind of precision you need for a truly personalized treatment. Explore what precision radiation medicine with Elekta Unity can mean for your patients and your practice.



**Focus where it matters.**  
[elekta.com/seeUnity](http://elekta.com/seeUnity)

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 Not commercially available in all markets.





## CONTACT UPDATE FORM • PLEASE COMPLETE

If there are any changes to your contact information, please complete the form below and either fax it to the SROA office at 301-656-0989 or give it to registration staff.

First Name		Middle Initial
<hr/>		<hr/>
Last Name		Generation (Jr, Sr, II, III, IV)
<hr/>		<hr/>
Degree (list in order all degrees)		
<hr/>		
Institution Name		
<hr/>		
Institution Street Address		
<hr/>		
City	State/Province	
<hr/>	<hr/>	
Zip (Zip + 4) /Postal Code	Country	
<hr/>	<hr/>	
Home Telephone	Work Telephone	
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Fax Number	Email Address	
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Home Address		
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City	State/Province	
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Zip (Zip + 4) /Postal Code	Alt. Email Address	
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# HILTON CHICAGO FLOOR PLANS

## EIGHTH FLOOR

- LAKE ONTARIO
- LAKE MICHIGAN
- LAKE HURON
- LAKE ERIE

## FIFTH FLOOR

- CONFERENCE ROOMS 5A-5J

## FOURTH FLOOR

- CONFERENCE ROOMS 4A-4
- MCCORMICK BOARDROOM
- PULLMAN BOARDROOM

## THIRD FLOOR

- WALDORF
- ASTORIA
- WILLIFORD
- MARQUETTE
- JOLIET
- PRIVATE DINING ROOMS 1-7

## SECOND FLOOR

- GRAND BALLROOM
- GRAND BALLROOM FOYER
- INTERNATIONAL BALLROOM
- INTERNATIONAL FOYER
- NORMANDIE LOUNGE
- BOULEVARD ROOM
- BOULEVARD FOYER

## LOBBY LEVEL

- CONTINENTAL BALLROOM
- CONTINENTAL FOYER
- GRAND TRADITION
- 8th STREET SOUTH REGISTRATION
- 8th STREET NORTH REGISTRATION

## LOWER LEVEL

- SALON A
- SALON B
- SALON C
- SALON D
- MOBLEY ROOM
- REGISTRATION

