2019 SROA 36th Annual Meeting

The Power of Connection

September 15-18, 2019
Hilton Chicago
Chicago, IL
SROA 2019 BOARD MEMBERS

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Jana Grienke

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Teena Adkins

2013-2014
Jan Dragotta

2012-2013
Barry Asch

2011-2012
Carolyn Gilleland

2010-2011
Giles C. Toole, III

2009 - 2010
Gail L. Satterfield

2008 - 2009
R. Scott Krewson

2007 - 2008
Joan Kines

2006 - 2007
Darrin Kistler

2005 - 2006
Tim Laugh

2004 - 2005
Kathryn Wall

2003 - 2004
R. Alan Burns

2002 – 2003
Susan Vannoni

2001 – 2002
Marilyn Gannon

2000 – 2001
John Felton

1999 – 2000
Ed Mercado

1998 – 1999
Michael A. Franklin

1997 – 1998
William F. Harriger

1996 – 1997
Lisa F. Edelstein

1995 – 1996
Theodore Fantl

1994 – 1995
Heather Palmer Dam

1993 – 1994
Mary Anne T. Kwon

1992 – 1993
A.R. Threet

1991 – 1992
Michael H. Martin

1990 – 1991
Sharon K. Murphy

1989 – 1990
Teresa M. McKay

1988 – 1989
Chester T. Szerlag

1987 – 1988
Kathy C. Van Camp

1986 – 1987
Richard F. Roberts

1985 – 1986
Frederick W. Thomas

1984 – 1985
Beverly J. Kobeissi

FRONT ROW: Beverly Cusano, Teena Adkins, Melissa Castan, Chet Szerlag, Brenda Marie Palo
BACK ROW: Aaron Brammer, Jana Grienke, Gary S. Webster, Tim Nelson, Jeff Buckman (Not pictured: Debra Corbin, Steve Meisner)
THINGS YOU NEED TO KNOW

DO YOU HAVE AN APP?
We don’t have an official app, but we do have a mobile website (mini-site) that functions similarly to an app. Using the mobile website you can personalize your personal agenda, view full session descriptions, download presentations, and find useful resources.

Instructions to add web icon to mobile phone or tablet home screen:
1. Launch the browser on your phone or tablet and navigate to the SROA conference mini-site.
2. On iPhones and iPads, tap the share button (rectangle with an arrow pointing upward that is at the bottom of the browser). On Android, you will see 3 vertical dots next to the URL.
3. Tap “Add to home screen”.
4. You can now launch the SROA conference mini-site simply by tapping the home page icon.

HOW TO ACCESS THE PRESENTATIONS
Presentations can be found on the SROA mini-site if the speaker made them available for download. Navigate to the session and look at the bottom of the description where the presenters are listed. If a presentation has been made available, you will see a link called “presentation” next to their name. If there is no presentation feel free to ask the speaker if they will send you their slides.

Wi-Fi
Wi-Fi is available in the meeting sessions courtesy of our Wi-Fi sponsor Accuray.

ASTRO EXHIBIT HALL
Your SROA registration allows you access to the ASTRO Exhibit Hall at the McCormick Place West Convention Center. Check in at ASTRO Registration after the SROA Poster Presentation on Monday, September 16th to gain access.

CONTINUING EDUCATION CREDITS
- SROA has been approved for 6.0 CEU’s through the American Academy of Professional Coders (AAPC) for the SROA 36th Annual Meeting! Look for these sessions in the Payer Trends track.
- Approved by the ASRT for Category A continuing education credit. Look for a 1.0 CE
- This continuing nursing education activity was approved by American Association of Neuroscience Nurses an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. Look for these sessions in the Nursing track.
- Approved by the MDCB for continuing education credit. Look for a 1.0 CE

For those seeking CE credit: Your meeting badge includes a unique barcode. This barcode will be used to track your entrance to, and exit from, each continuing education (CE) credit eligible course. You must be scanned BOTH into a course and out of a course by a session greeter to receive CE credit. ASRT certificates will automatically be uploaded to each participant’s user profile. Participants are responsible for submitting a certificate to ASRT. For MDCB or AAPC credits, please fill out the following online form: https://bit.ly/2k6G2b6.

SROA CONNECT
Be sure to keep an eye on the Annual Meeting Community in SROA Connect for additional content, networking opportunities, and chances to win prizes.

SOCIAL MEDIA
Join the conversation! Tag your Instagram, Twitter and Facebook posts with #SROA2019. You can also network using SROA Connect.

SPONSOR RECOGNITION
This meeting wouldn’t be possible without the support of our sponsors. Visit the exhibit hall and don’t forget to fill out your vendor bingo card for a chance to win raffle prizes. You must be present during the drawing to receive your prize.

SURVEY
A survey for each session can be found under the Resources section in the mini-site (https://sroa.cnf.io/). Complete the survey for a chance to win a complimentary registration to the 2020 meeting in Miami. The winners will be drawn during the closing session of the 2019 Annual Meeting. You must be present to win. The registration is not transferrable and can only be used for the 2020 Annual Meeting in Miami.
<table>
<thead>
<tr>
<th>DAY</th>
<th>DATE</th>
<th>TIMES</th>
<th>EVENTS</th>
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<tbody>
<tr>
<td>SATURDAY</td>
<td>SEPTEMBER 14, 2019</td>
<td>9:00am-2:30pm</td>
<td>BOARD MEETING &amp; ORIENTATION</td>
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<td>12:00pm-4:00pm</td>
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<td>SUNDAY</td>
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<td>GENERAL SESSION: Welcome and Opening Session: The Future of Work and The</td>
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<td>Marketplace: Decoding Demographic Shifts and Generational Insight</td>
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<td>● Kim Lear</td>
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<td>● Monica Fullenkamp, BS MS</td>
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**TUESDAY, SEPTEMBER 17, 2019**

7:30am-3:00pm  
HEADSHOT LOUNGE
7:30am-4:00pm
REGISTRATION

7:30am-4:00pm
EXHIBITS

8:30am-9:30am
GENERAL SESSION
Considering the Human Factor in Organizational Change
  • Joan Brett

9:45am-10:45am
WORKSHOP
Managing Relationships for Success at Remote Sites
  • Patricia Saponaro, MS, MBA
  • Kacey Morgan, BSN, RN-BC

9:45am-10:45am
WORKSHOP
Capture the Power of 300
  • Susan Vannoni, M.S., B.S., A.S.
  • Kevin Ewalt

9:45am-10:45am
WORKSHOP
From ACR to APEx: A Year in Transition
  • Eric A Smith, BS RT(T), MBA,
  • Robert Ghafar, MBA

10:45am-11:15am
BREAK WITH EXHIBITORS
You must have a valid SROA attendee badge to enter the exhibit hall. Vendor Bingo Raffle.

11:15am-12:15pm
WORKSHOP
First 1.5T MR Linac Treatment in North America
  • Neil Hughes, BSRT(R)(T)(CT)(MR)
  • Robert Ghafar, MBA

11:15am-12:15pm
WORKSHOP
Roadmap for New Radiation Oncology Leaders
  • Sansannah Johnson
  • Sharda Kohli

11:15am-12:15pm
WORKSHOP
Updates: Legislative, Regulatory, Payors and Industry Impact on Reimbursement for Radiation Oncology
  • James E Hugh, III, MHA

12:15pm-12:30pm
GENERAL SESSION
Closing Remarks

1:00pm-3:00pm
MEETING
Board Meeting By invitation only.

7:30am-8:30am
CONTINENTAL BREAKFAST
You must have a badge to enter the Exhibit Hall.

7:30am-12:00pm
REGISTRATION

8:30am-9:30am
WORKSHOP
Roadmap for New Radiation Oncology Leaders
  • Sansannah Johnson
  • Sharda Kohli

8:30am-9:30am
WORKSHOP
Updates: Legislative, Regulatory, Payors and Industry Impact on Reimbursement for Radiation Oncology
  • James E Hugh, III, MHA

8:30am-9:30am
Global Radiotherapy: A Novel Perspective Addressing the Shortage of Global Cancer Care in Low and Middle Income Countries
  • Njeri Kaittany
  • Eva Birring

8:30am-9:30am
WORKSHOP
Bad Behavior in the Workplace II
Physician Bullying
  • Bethany Condrey
  • Kalina Holden
  • Donna Royster,

9:45am-10:45am
EXHIBITS
Break with Exhibitors

10:45am-12:00pm
REGISTRATION

12:15pm-12:30pm
GENERAL SESSION
Health Care Policy Changes and Value Based Care: Payment Reform
  • Anne Hubbard, ASTRO

12:15pm-12:30pm
GENERAL SESSION
Closing Remarks

1:00pm-3:00pm
MEETING
Board Meeting By invitation only.
SPONSORS (As of August 14, 2019)

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AAMD
AGENDA INFORMATION | SATURDAY-SUNDAY | SEPT 14-15, 2019

TO VIEW FULL DESCRIPTIONS, VISIT THE SROA ANNUAL WEBSITE www.sroa.org/meetings/conference-2019/

INSTRUCTIONS TO ADD WEB ICON TO MOBILE PHONE OR TABLET HOME SCREEN:
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WORKSHOP TRACK CODES

B&L Business & Leadership
NUR Nursing
PT Payer Trends
Q&S Quality & Safety
TCH Technology
N-A New Administrators

HOW TO LOGIN TO THE WI-FI COURTESY OF ACCURAY

1. Join the Wireless Network/SSID named “Hilton Chicago Meeting”
2. Upon opening a web browser, you will be redirected to the Hilton Chicago splash page and prompted for an Access Code
3. Enter the Access Code: MotionMatters

SATURDAY, SEPTEMBER 14, 2019

9:00am-2:30pm | Astoria, 3rd Floor
BOARD MEETING & ORIENTATION

12:00pm-4:00pm | 8th Street South
REGISTRATION

3:00pm-4:30pm | Astoria, 3rd Floor
SROA MEMBERSHIP FOCUS GROUP

SUNDAY, SEPTEMBER 15, 2019

7:30am-5:00pm | 8th Street South
REGISTRATION

7:30am-5:00pm | International Ballroom South
EXHIBITS
You must have a valid SROA attendee badge to enter the exhibit hall.

8:45am-10:00am | International Ballroom North
GENERAL SESSION [1.0 CE]
WELCOME and OPENING SESSION: The Future of Work and The Marketplace: Decoding Demographic Shifts and Generational Insight
Kim Lear, Inlay Insights

Study after study has shown us that multigenerational teams outperform more homogeneous groups by almost every measure. This can be attributed to their unique and diverse experiences—the more seasoned employees offer wisdom and expertise while those on the younger end offer a fresh and innovative perspective. While the advantages are numerous, it turns out, managing multigenerational teams is easier said than done. Today’s teams are often plagued by issues regarding everything from work ethic and retention to succession and fairness.

Kim Lear will give you a closer look into who these generations are and the trends emerging as they adapt to each new career stage. Her research, insights and original concepts will help you better understand each generation. You’ll leave with a new appreciation for their unique perspective as they navigate the challenges of building effective teams in this new multigenerational workforce.

10:00am-10:30am | International Ballroom South
BREAK WITH EXHIBITORS
You must have a valid SROA attendee badge to enter the exhibit hall.
10:30am-11:30am | International Ballroom North

**GENERAL SESSION [1.0 CE]**

**Q&A SESSION WITH KIM LEAR**

Kim Lear, Inlay Insights

Build upon what you learned in Kim’s Keynote Session with this unique opportunity to interact and ask questions of our featured speaker, Kim Lear.

12:00pm-1:15pm | International Ballroom North

**ANNUAL BUSINESS LUNCH**

You must have a valid SROA attendee badge or guest ticket to attend this event. (One day only and general session only may purchase a guest ticket at the registration desk to attend).

1:15pm-2:15pm | Salon A-1, Lower Level

**WORKSHOP [TCH N-A 1.0 CE]**

*How to Implement a Hydrogel Program for Prostate Patients*

Terri Thompson, University of Kansas Cancer Center

This workshop defines the benefits of using hydrogel to reduce the side effects of external beam treatment to the rectum, outline the equipment required for the procedure, training prerequisites and billing considerations.

1:15pm-2:15pm | Salon A-5, Lower Level

**WORKSHOP [B&L 1.0 CE]**

*The Art of Managing Workplace Conflict*

M.J. Clark, Integrated Leadership Systems

Participants will leave with practical tools they can use immediately to help them better navigate conflict and difficult conversations.

1:15pm-2:15pm | Salon A-3, Lower Level

**WORKSHOP [NUR N-A 1.0 CE]**

*Multiple Strategic Initiatives Reduces Nurse Turnover and Enhances Employee Retention*

Jaya Yohannan, MSN, BSN, RN, UT, Southwestern Medical Center

Madelyn Sparks, MSN, BSN, RN, Southwestern Medical Center

This workshop reviews the journey of a hospital-based radiation oncology clinic who utilized varied leadership tactics, providing long-term hiring and retention strategies for nurses, all while decreasing costs.

*This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses*
1:15pm-2:15pm | Salon A-2, Lower Level

**WORKSHOP**  
**PT**  
**1.0 CE**

**Understanding How Reimbursement is Changing and the Impact to Your Cancer Center**  
Teri Bedard, Revenue Cycle Inc.

This workshop educates participants on changes to coding, billing and reimbursement impacting hospitals, freestanding facilities provider-based departments and physicians.

*This session has been approved for 1.0 CEU through the AAPC*

2:30pm-3:30pm | Salon A-1, Lower Level

**WORKSHOP**  
**Q&S**  
**N-A**  
**1.0 CE**

**Excellence 24/7 - Using Real Time Feedback to Improve the Patient Experience**  
Eric B. Monaco, CRA, Community Hospital of the Monterey Peninsula

This workshop demonstrates how technology can be used to deliver an exceptional healthcare experience.

2:30pm-3:30pm | Salon A-2, Lower Level

**WORKSHOP**  
**B&L**  
**N-A**  
**1.0 CE**

**The Art of Building Successful Interfaces**  
Kathy Wall, Varian

This workshop provides guidance for Oncology leaders to understand best practices for interface development across software systems, which can be applied to all vendors.

2:30pm-3:30pm | Salon A-5, Lower Level

**WORKSHOP**  
**NUR**  
**1.0 CE**

**Development and Implementation of a Rapid Access Clinic for Urgent Palliative Radiotherapy**  
Erin Davis, MSN, CRNP, Penn Medicine  
Carol Proud, MSN, CRNP, Penn Medicine  
Joshua Jones, MD, Penn Medicine

Develop and implement a clinic to streamline the process for triage, evaluation and planning of patients requiring urgent radiotherapy for the treatment of palliative diagnoses with high symptom burden or those considered to be radiation oncologic emergen.

*This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses*

2:30pm-3:30pm | Salon A-3, Lower Level

**WORKSHOP**  
**PT**  
**N-A**  
**1.0 CE**

**Reducing Delays, Denials and Administrative Cost to Improve Access to Care in Radiation Oncology: The Value Proposition of an Advanced Practice Dosimetrist**  
Eric Brooks, MD Anderson Cancer Center  
Matthew Palmer, MBA, MD Anderson Cancer Center

Learn how to use a novel authorization strategy to successfully improve timely access to radiation therapy for patients while simultaneously decreasing denials, physician ‘insurance fatigue’, and administrative costs.

*This session has been approved for 1.0 CEU through the AAPC*
3:30pm-4:00pm | International Ballroom South  
**BREAK WITH EXHIBITORS**  
*You must have a valid SROA attendee badge to enter the exhibit hall.*

4:00pm-5:00pm | Salon A-1, Lower Level  
**WORKSHOP**  
**NUR**  
**Standardized Communication Method Across Care Team**  
*Kate Gray, MSN, RN; Penn Medicine Radiation Oncology*  
Learn to develop a standard communication platform to allow for effective communication across care team.  
*This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses*

4:00pm-5:00pm | Salon A-3, Lower Level  
**WORKSHOP**  
**Radiation Oncology Administrator’s Biggest Struggle Workshop**  
Join SROA Board Members for an open discussion of SROA member’s biggest struggles. Come with your questions on doing less with more, staffing, and billing and authorizations and plan to share your experiences on handling these topics with others.

4:00pm-5:00pm | Salon A-5, Lower Level  
**WORKSHOP**  
**B&L**  
**Productivity of Radiation Oncology Faculty in an Academic Setting**  
*Julie Sussi, BA MA, The Ohio State University Comprehensive Cancer Center - Arthur G. James Cancer Hospital and Richard J. Solove Research Institute  
Monica Fullenkamp, BS MS, The Ohio State University Comprehensive Cancer Center - Arthur G. James Cancer Hospital and Richard J. Solove Research Institute*  
This workshop will share a large department’s success in improving faculty productivity.

4:00pm-5:00pm | Salon A-2, Lower Level  
**WORKSHOP**  
**PT**  
**N-A**  
**2019 Radiation Coding/Compliance and Prep for 2020**  
*Ron Digiaimo, MBA, FACHE, Revenue Cycle Inc.*  
This session will review Coding Rules and compliance and potential changes for 2020  
*This session has been approved for 1.0 CEU through the AAPC*

5:00pm-6:00pm | Waldorf, 3rd Floor  
**ADMIN AFTER HOURS RECEPTION**  
A networking reception for new members, first time attendees, mentors and mentees, and volunteers of the society. Meet, greet, and network with Board Members, volunteers and members from the Mentor Program.
*By invitation only. Visit the SROA Registration desk if you believe you should have been invited, but did not receive an invitation.*
AGENDA INFORMATION | MONDAY | SEPT 16, 2019

**MONDAY, SEPTEMBER 16, 2019**

7:30am-12:00pm | 8th Street South
REGISTRATION

7:30am-12:00pm | International Ballroom South
EXHIBITS
You must have a valid SROA attendee badge to enter the exhibit hall.

8:30am-9:30am | International Ballroom North
GENERAL SESSION [1.0 CE]
Reducing the Potential for Workplace Violence in Your Department
Tom Smith, President, Healthcare Security Consultants, Inc.
This session provides an overview of the risks of violence in healthcare facilities and specific steps the department leaders can take to protect their patients, visitors and staff.

9:30am-10:00am | International Ballroom South
BREAK WITH EXHIBITORS
You must have a valid SROA attendee badge to enter the exhibit hall.

10:00am-11:00am | International Ballroom North
GENERAL SESSION [1.0 CE]
Biology-guided Radiotherapy – Novel Technology Turning Cancer on Itself
Samuel Mazin, PhD, Founder and CTO, RefleXion Medical
Biology-guided radiotherapy (BgRT) is a new modality that combines PET-CT with a linear accelerator to enable real-time biological guidance during RT. By harnessing PET emissions (as opposed to images) directly, BgRT turns PET into a real-time biological fiducial.

11:00am-11:30am | Mobley Room, Lower Level
TOPIC FORUM
SROA Connect & Mentor Program Information
Do you have questions about SROA Connect or SROA’s Mentor Program? Stop by the Mobley Room to ask questions, learn more about these resources and sign up for the mentor program!

11:00am-12:00pm | Salon A-4, Lower Level
TOPIC FORUM
Radiation Oncology Technology Forum
Attend this open forum all about technology. Ask questions, network, and troubleshoot any issues you may have at your institution with your peers.
11:00am-12:00pm  | Salon A-2, Lower Level  
**TOPIC FORUM**  
Payer Trends (Billing & Coding) Forum

Attend this open forum all about payer trends. Ask questions, network, and troubleshoot any issues you may have at your institution with your peers.

11:00am-12:00pm  | PDR #2, 3rd Floor  
**TOPIC FORUM**  
Nursing Forum

Attend this open forum all about nursing. Ask questions and troubleshoot any issues you may have at your institution with your peers.

11:00am-12:00pm  | Salon A-5, Lower Level  
**TOPIC FORUM**  
Leadership Forum

Attend this open forum all about leadership. Ask questions, network, and troubleshoot any issues you may have at your institution with your peers.

11:30am-12:00pm  | Mobley Room, Lower Level  
**MEETING**  
Editorial Board Meeting

12:00pm-1:00pm  | International Ballroom South  
**POSTER SESSION**  
1.0 CE- ASRT  
See page 21 for a list of posters. Snacks will be available.  
*This session has been approved for 1.0 CEU through the ASRT

1:00pm  | McCormick Place West  
**OPEN AFTERNOON TO VISIT ASTRO EXHIBIT HALL.**  
Your badge allows access to the ASTRO exhibit hall. Stop at the ASTRO registration desk.

**WORKSHOP TRACK CODES**

- B&L  | Business & Leadership  
- NUR  | Nursing  
- PT  | Payer Trends  
- Q&S  | Quality & Safety  
- TCH  | Technology  
- N-A  | New Administrators

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**Get your complimentary headshot in exchange for uploading it to your SROA Connect profile!**

Come visit the Headshot Lounge and have your complimentary professional headshot taken. We’ll have an expert photographer on hand to take your headshot. Perfect for updating your SROA Connect profile or other social pages, an updated – and professional – headshot is a must!

Visit our Headshot Lounge on Tuesday, September 17th from 7:30am-3:00pm.
Let us help you connect your oncology operations with an information system built just for oncology.

Today, having a streamlined exchange of information between your multidisciplinary oncology departments is more important than ever. The integrated, efficient and comprehensive ARIA® oncology information system ensures your oncology operations are all in sync—from desktop to mobile, and from patient registration through post-treatment follow-up. The more aligned your teams’ workflows, the more efficiently they can fight cancer.

Experience the advantages of a complete, oncology-specific information system at varian.com/aria and at the Varian booth.
TUESDAY, SEPTEMBER 17, 2019

7:30am-3:00pm  | International Ballroom South
HEADSHOT LOUNGE OPEN
Visit our headshot lounge and take a professional photo to add to your SROA Connect profile. Those who upload a headshot at the lounge will be entered to win a raffle. Light hair and makeup touchup station will be available.

7:30am-4:00pm  | 8th Street South
REGISTRATION

7:30am-4:00pm  | International Ballroom South
EXHIBITS
You must have a valid SROA attendee badge to enter the exhibit hall.

8:30am-9:30am  | International Ballroom North
GENERAL SESSION  [1.0 CE]
Considering the Human Factor in Organizational Change
Joan Brett, Arizona State University
RO Administrators will be able to better understand their role in managing the human factor in organizational change.

9:45am-10:45am  | Salon A-1, Lower Level
WORKSHOP  B&L  N-A  [1.0 CE]
Managing Relationships for Success at Remote Sites
Patricia Saponaro, MS, MBA, University of North Carolina, Chapel Hill
This workshop offers practical elements of a standard, efficient plan for managing Radiation Oncology relationships at multiple sites.

9:45am-10:45am  | Salon A-2, Lower Level
WORKSHOP  PT  N-A  [1.0 CE]
Capture the Power of 300
Susan Vannoni, M.S., B.S., A.S., R.T. (R)(T) ROCC, Radiation Oncology Consulting
Kevin Ewalt, Radmax, LTD
Learn when and why to capture the 300 series codes.*This session has been approved for 1.0 CEU through the AAPC
<table>
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<tr>
<th>Time</th>
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<th>Type</th>
<th>Speaker(s)</th>
<th>Topic</th>
<th>Details</th>
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<tr>
<td>9:45am-10:45am</td>
<td>Salon A-3, Lower Level</td>
<td>WORKSHOP</td>
<td>Eric A Smith, BS RT(T), MBA, Froedtert Health Heather Holsworth, BS RT(T), MHA, Medical College of Wisconsin</td>
<td>From ACR to APEx: A Year in Transition</td>
<td>Experience the path of an Academic Radiation Oncology Program’s accreditation transition from ACR (American College of Radiology) to APEx (ASTRO’s Accreditation Program of Excellence).</td>
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<td>9:45am-10:45am</td>
<td>Salon A-5, Lower Level</td>
<td>WORKSHOP</td>
<td>Neil Hughes, BSRT(R)(T)(CT)(MR), University of Texas MD Anderson Cancer Center Robert Ghafar, MBA, RTT, University of Texas MD Anderson Cancer Center</td>
<td>First 1.5T MR Linac Treatment in North America</td>
<td>This workshop informs participants on the experience of treating the first patient on a 1.5T MRL, to include the administrative challenges and the culture shift it required.</td>
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<td>10:45am-11:15am</td>
<td>International Ballroom South</td>
<td>BREAK WITH EXHIBITORS</td>
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<td>You must have a valid SROA attendee badge to enter the exhibit hall. Vendor Bingo Raffle.</td>
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<td>11:15am-12:15pm</td>
<td>Salon A-2, Lower Level</td>
<td>WORKSHOP</td>
<td>Melissa Brito, Mount Sinai Hospital Irene Braccia, Mount Sinai Hospital</td>
<td>From Novice Nurse to Radiation Oncology Nurse: A Multidisciplinary Orientation Program</td>
<td>This workshop shares insight with the oncology community on a multidisciplinary approach to a nurse’s orientation program geared toward a speedy and successful integration. *This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses</td>
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<td>11:15am-12:15pm</td>
<td>Salon A-1, Lower Level</td>
<td>WORKSHOP</td>
<td>Cara Sullivan, BS RT(T) CMD, American Association of Medical Dosimetrist Lee Hales, B.Sc CMD, American Association of Medical Dosimetrist</td>
<td>Medical Dosimetry: Planning for your Department’s Future</td>
<td>This workshop updates administrators on the changes that have taken place over the years with the Medical Dosimetry profession, the future workforce, and how this will effect the Radiation Oncology department.</td>
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<td>11:15am-12:15pm</td>
<td>Salon A-3, Lower Level</td>
<td>WORKSHOP</td>
<td>Amber R Cox, BCH, NLP, TFF</td>
<td>Applications for Clinical Hypnosis for Cancer Patients</td>
<td>This workshop identifies clinical hypnosis as a powerful and natural complement to medicine to help cancer patients with pain management, anxiety and fears among many other benefits.</td>
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11:15am-12:15pm  | Salon A-5, Lower Level
WORKSHOP  | Q&S  | N-A  | 1.0 CE
Resilient Safety Culture in Radiation Oncology
Sarah Lombardi, BS, R.T.(T), Yale New Haven Health
This workshop educates industry leaders on building and sustaining a resilient safety culture which adapts and withstands the complex field of Radiation Oncology.

12:15pm-1:45pm  | International Ballroom North
QUALITY LUNCHEON
Co-Sponsored by Varian
Featured Entertainment: Chicago - All That Jazz Revue
You must have a valid SROA attendee badge or guest ticket to attend this event. One day only and general session only registrants may purchase a guest ticket at the registration desk to attend.

1:45pm-2:45pm  | Salon A-1, Lower Level
WORKSHOP  | NUR  | N-A  | 1.0 CE
Irradiating Barriers to Health Literacy
Beverly Cusano, Helen F. Graham Cancer Center & Research Institute
Kacey Morgan, BSN, RN-BC, Helen F. Graham Cancer Center & Research Institute
This workshop provides awareness of health literacy in Radiation Oncology.
*This session has been approved for 1.0 CEU through the American Association of Neuroscience Nurses

1:45pm-2:45pm  | Salon A-2, Lower Level
WORKSHOP  | TCH  
Optimize Performance Using Analytics
Regina Stanzione, Northwell Health
This workshop helps administrators understand how to assess and address your department performance using key data drivers.

1:45pm-2:45pm  | Salon A-3, Lower Level
WORKSHOP  | Q&S  | 1.0 CE
Evolution of Dosimetry: Remove / Distributed Workload Balancing, Competency Model, Technology Future
Edna Volz, MS, ASQ CMQ/OE, CSSBB, Penn Medicine Radiation Oncology
Ontida Apinorasethkul, CMD, Penn Medicine Radiation Oncology
Nate Anderson, Physicist, Penn Medicine Radiation Oncology
Learn how to leverage all options in a 21st century work environment across multiple locations, ensuring excellence standards and using technology to increase efficacy.
1:45pm-2:45pm | Salon A-5, Lower Level

WORKSHOP [TCH N-A 1.0 CE]
Capacity Management: Making the Most Out of Limited Beam, Staff, and Time!
Amy Breakstone, MPH, Winship Cancer Institute of Emory University
Colton Gartin, BS, RT, (R) (T), Winship Cancer Institute of Emory University
Tyler Gertz, MHA, Winship Cancer Institute of Emory University
Anya Matthews, RT, (T), Winship Cancer Institute of Emory University

This workshop enables Radiation Oncology departments to better forecast available treatment capacity during ramp up at a new center.

2:45pm-3:15pm | International Ballroom South

EXHIBITS
Break with Exhibitors
You must have a valid SROA attendee badge to enter the exhibit hall. Vendor Bingo Raffle.

3:15pm-4:15pm | International Ballroom North

GENERAL SESSION [1.0 CE]
MR Linac Panel
Caroline Chung, MD Anderson
John E. Bayouth, PhD, University of Wisconsin - Madison School of Medicine & Public Health
William A Hall, MD, Medical College of Wisconsin
Eric Paulson, Froedtert

Image guidance in radiation therapy offers the potential to effectively treat patients by more accurately tracking tumor response so that treatment can be adjusted accordingly. While many imaging modalities are available, MRI is generating interest as an option that provides real-time visualization for truly adaptive radiation therapy. The panel of experts will discuss the increasing clinical utility of MRI imaging and its ability to deliver MR guided radiation therapy.

4:30pm-5:30pm | PDR #2, 3rd Floor

MEETING
2020 Program Committee
By invitation only.

7:30pm-11:30pm | Normandie Lounge, 2nd Floor

RECEPTION
PRESIDENT’S PARTY
Co-Sponsored by Elekta
Featured Entertainment: DJ-Chicago
Cash bar available
You must have a valid SROA attendee badge or guest ticket to attend this event. One day only and general session only registrants may purchase a guest ticket at the registration desk to attend. TICKETS MUST BE PURCHASED BY 12PM ON MONDAY, SEPTEMBER 16.
Save the Date!

37th Annual Meeting

October 25-28, 2020
Eden Roc Miami Beach
Miami, Florida
WEDNESDAY, SEPTEMBER 18, 2019

7:30am-8:30am | International Ballroom South
CONTINENTAL BREAKFAST
You must have a badge to enter the Exhibit Hall.

7:30am-12:00pm | 8th Street South
REGISTRATION

8:30am-9:30am | Salon A-1, Lower Level
WORKSHOP B&L N-A 1.0 CE
Roadmap for New Radiation Oncology Leaders
Sansannah Johnson, University of Washington
Sharda Kohli, Rutgers Cancer Institute of New Jersey
This workshop will provide resources for new leaders in Radiation Oncology to help successfully navigate the paths of: leadership development, workforce planning, performance management and revenue cycle administration.

8:30am-9:30am | Salon A-2, Lower Level
WORKSHOP PT N-A 1.0 CE
Updates: Legislative, Regulatory, Payors and Industry Impact on Reimbursement for Radiation Oncology
James E Hugh, III, MHA, AMAC
This workshop will provide participants with the most current information on updates in regulations and reimbursement issues in Radiation Oncology.
*This session has been approved for 1.0 CEU through the AAPC

8:30am-9:30am | Salon A-3, Lower Level
WORKSHOP TCH N-A 1.0 CE
Global Radiotherapy: A Novel Perspective Addressing the Shortage of Global Cancer Care in Low and Middle Income Countries
Njeri Kaittany, University of Texas MD Anderson Cancer Center
Eva Birring, University of Texas MD Anderson Cancer Center
This workshop will create awareness on global cancer incidences in low and middle income countries (LMICs) and provide innovative solutions to mitigate disparities in cancer care.
8:30am-9:30am | Salad A-5, Lower Level

**WORKSHOP B&L 1.0 CE**
Bad Behavior in the Workplace II- Physician Bullying
Bethany Condrey, Atrium Health
Katina Holden, Carolinas HealthCare System, Levine Cancer Institute
Donna Royster, Carolinas HealthCare System, Levine Cancer Institute

You can’t force good behavior if someone doesn’t want to change, but you can recognize bad behavior when it happens, face it head-on and create a safe zone for your employees with open communication and feedback.

9:45am-10:45am | International Ballroom North

**GENERAL SESSION 1.0 CE**
2020 Radiation Oncology Coding and Coverage Update
Jessica Adams, ASTRO
Bryan Hull, ASTRO

The Radiation Oncology Coding and Coverage Update will provide attendees with an overview of key health policy issues impacting practices effective January 1, 2020. The program will provide an overview of the 2020 Medicare Physician Fee Schedule and Hospital Outpatient proposed rules and their impact on radiation oncology practices. Additional topics include coding and reimbursement changes, as well as payer coverage policy changes and challenges.

*This session has been approved for 1.0 CEU through the AAPC*

10:45am-11:15am | International Ballroom South

BREAK

11:15am-12:15pm | International Ballroom North

**GENERAL SESSION 1.0 CE**
Health Care Policy Changes and Value Based Care: Payment Reform
Anne Hubbard, ASTRO

This session focuses on the Centers for Medicare and Medicaid Innovation Center’s (CMMI) proposed Radiation Oncology Alternative Payment Model (RO-APM). The workshop will feature an overview of the proposed model, reaction to the model and potential modifications that may be included in the final model. Time will also be spent covering the model’s payment methodology, quality measures reporting requirements, and how the model will impact different practice types.

12:15pm-12:30pm | International Ballroom North

**GENERAL SESSION**
Closing Remarks

Fill out the meeting survey after each session you attend for a chance to be entered to win a complimentary registration for the 2020 meeting in Miami.

1:00pm-3:00pm | McCormick, 4th Floor

**MEETING**
Board Meeting

*By invitation only.*
SROA POSTER PRESENTATIONS

BUSINESS & LEADERSHIP
Enhancing the Staff Experience; Orientation and Beyond
Jim Sinicki, UPMC Hillman Cancer Center

NURSING
Improving Patient Experience in Radiation and Medical Oncology
Julie Principe, Lifespan Cancer Institute a program of Rhode Island Hospital

QUALITY & SAFETY
Radiation Oncology Patient Service Visual Management Board and Team Huddles
Lead to Improved Operational Outcomes
Molly Pratt, Cleveland Clinic Foundation

QUALITY & SAFETY
Implementation of an Electronic Pager System for Patient Navigation and
Preservation of Privacy
Mary Cohen, Penn Medicine Radiation Oncology

TECHNOLOGY, CLINICAL, & ANCILLARY SERVICES
Improving Cosmetic Outcomes with UV Tattoos
Sarah Lowitz, Penn Medicine Radiation Oncology

BUSINESS & LEADERSHIP
Robust Process Improvement (RPI) in Radiation Oncology: A method for
implementation
Nicholas Olivieri, MD Anderson Cancer Center

QUALITY & SAFETY
The Evolving Role of a Quality and Safety Coordinator in Radiation Oncology.
Sarah Lombardi, Yale New Haven Health

PAYER TRENDS
Understanding why Authorizations and Insurance Verification are Sooooooo
Important in Healthcare Today!
Kevin Ewalt, Radmax

BUSINESS & LEADERSHIP
High Reliability in a Large, Academic Radiation Oncology Practice
Rachel Natter, University of Texas MD Anderson Cancer Center

BUSINESS & LEADERSHIP
EMR’s... So Many, Which Ones Do I Need?
Steven Castle
Since 1984, the Society for Radiation Oncology Administrators (SROA) has provided a supportive network of expertise for radiation oncology administrators to improve and advance their management of organizational operations, finance, research and human resources.

As a necessary membership association catering to a niche profession, SROA provides the most current, relevant, and helpful information that impacts radiation oncology practices and departments on a daily basis—whether in a hospital, university, or freestanding environment.

As a leader who navigates the administrative challenges facing your radiation oncology department or practice, SROA is your professional community.

With SROA, you get the knowledge and answers you need to do your job effectively—from managing constant changes in technology to keeping up with quality regulations and billing and coding updates.

When you experience isolation or a lack of understanding and inspiration in your position, use your SROA membership to connect with counterparts in other parts of the country who can share insights with you and fill your knowledge gaps. You’ll also have numerous chances to connect with SROA’s contributing members and service providers who offer the avenues and expertise to elevate your organization’s workflows and processes.

Whether you participate in our Annual Meeting or regularly rely on our convenient online community forum, SROA Connect, by tapping into the SROA network, you’ll benefit from the experiences of those who have already handled your situation and pay it forward by sharing your own ideas and success stories.

Visit [sroa.org](http://sroa.org) to join today!

### 37TH ANNUAL SROA MEETING

- Mark these dates on your schedules: **October 25-28, 2020** | Miami, Florida
- Submit suggestions for 2020 general session speakers & topics today!
- Submit an abstract for a workshop presentation.
- Visit sroa.org in January 2020 for the Call for Abstracts and 2020 Annual Meeting Information

### CONTACT US

**SROA**
5272 River Road
Suite 500
Bethesda, MD 20816
Phone: 301-718-6510
Fax: 301-656-0989
info@sroa.org
Elekta Unity changes how you deliver radiation therapy.

For the first time, using MRI-guided radiotherapy, you can see the tumor’s movements and its exact position in your patient’s body while you’re treating it. This is the kind of precision you need for a truly personalized treatment. Explore what precision radiation medicine with Elekta Unity can mean for your patients and your practice.

Focus where it matters.
elekta.com/seeUnity

LADMRL190626
Not commercially available in all markets.
If there are any changes to your contact information, please complete the form below and either fax it to the SROA office at 301-656-0989 or give it to registration staff.

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