2022 SROA ANNUAL MEETING
PEOPLE, PURPOSE, & PASSION

OCTOBER 23-26, 2022
HYATT REGENCY SAN ANTONIO RIVERWALK
SAN ANTONIO, TX
Chair
Debra Corbin

President
Aaron Brammer

President-Elect
Julie Principe

Secretary-Treasurer
Sharda Kohli

Members-At-Large
Mike Grindstaff & Maxine Washington

Emerging Professional Member-at-Large
Tina Berry

Advisory Council
Jana Grienke & Brenda Marie Palo

Executive Director
Melissa Castan

Society Manager
Amy Winter

Meetings / Membership Manager
Jennifer Tarr

Editor
Tammy McCausland

2022 PROGRAM COMMITTEE
Chair
Aaron Brammer

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Julie Principe

Co-Chair
Anna Goka

Member-at-Large
Tina Berry

Emerging Professional Member-at-Large
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Advisory Council
Jana Grienke & Brenda Marie Palo

Executive Director
Melissa Castan

Society Manager
Amy Winter

Meetings / Membership Manager
Jennifer Tarr

Editor
Tammy McCausland

SROA PAST PRESIDENTS

2020-2021
Debra Corbin

2019-2020
Brenda Marie Palo

2018-2019
Jana Grienke

2017-2018
Gary S. Webster

2016-2017
Steve Mesner

2015-2016
Beverly Cusano

2014-2015
Teena Adkins

2013-2014
Jan Dragotta

2012-2013
Barry Asch

2011-2012
Carolyn Gillessin

2010-2011
Giles C. Toole, III

2009-2010
Gail L. Satterfield

2008-2009
R. Scott Krewson

2007-2008
Joan Kines

2006-2007
Darrin Kistler

2005-2006
Tim Laugh

2004-2005
Kathryn Wall

2003-2004
R. Alan Burns

2002-2003
Susan Vannoni

2001-2002
Marilyn Gannon

2000-2001
John Felton

1998-1999
Michael A. Franklin

1997-1998
William F. Harriger

1996-1997
Lisa F. Edelstein

1995-1996
Theodore Fantl

1994-1995
Heather Palmer Dam

1993-1994
Mary Anne T. Kwon

1992-1993
A.R. Threet

1991-1992
Michael H. Martin

1990-1991
Sharon K. Murphy

1989-1990
Teresa M. McKay

1988-1989
Chester T. Szerlag

1987-1988
Kathy C. Van Camp

1986-1987
Richard F. Roberts

1985-1986
Frederick W. Thomas

1984-1985
Beverly J. Kokeissi
DO YOU HAVE AN APP?
We don’t have an official app, but we do have a mobile website that functions similarly to an app. Using the mobile website you can personalize your personal agenda, view full session descriptions, download presentations, and find useful resources.

Instructions to add web icon to mobile phone or tablet home screen:
1. Launch the browser on your phone or tablet and navigate to the SROA conference mini-site.
2. On iPhones and iPads, tap the share button (rectangle with an arrow pointing upward that is at the bottom of the browser). On Android, you will see 3 vertical dots next to the URL.
3. Tap “Add to home screen”.
4. You can now launch the SROA conference mini-site simply by tapping the home page icon.

HOW TO ACCESS THE PRESENTATIONS
Presentations can be found on the SROA mini-site if the speaker made them available for download. Navigate to the session and look at the bottom of the description where the presenters are listed. If a presentation has been made available, you will see a link called “presentation” next to their name. If there is no presentation feel free to ask the speaker if they will send you their slides.

WI-FI
Wi-fi is available in the meeting sessions courtesy of our wi-fi sponsor Accuray. To log on follow these instructions:
1. Go to your settings and select the Network: SROA2022
2. Enter the wi-fi Password: AccurayExpandRT

ASTRO EXHIBIT HALL
All SROA attendees receive FREE admission and will be registered for the ASTRO Exhibit Hall. SROA attendees must wear an ASTRO issued badge to visit the ASTRO Exhibit Hall. Pick up for on-site badges are at ASTRO Registration, located outside of Halls 2-4 of the Henry B. Gonzalez Convention Center. Check in at ASTRO Registration after the SROA Poster Presentation on Monday, October 24th to gain access.

CONTINUING EDUCATION CREDITS
- SROA has been approved for CEU’s through the American Academy of Professional Coders (AAPC) for the SROA 39th Annual Meeting!
- Approved by the ASRT for Category A continuing education credit.
- Approved by the MDCB for continuing education credit.
- All sessions are marked with the CE credits for which they qualify.
- For those seeking CE credit. Your meeting badge includes a unique barcode. This barcode will be used to track your entrance to, and exit from, each continuing education (CE) credit eligible course. You must be scanned BOTH into a course and out of a course by a session greeter to receive CE credit. ASRT certificates will automatically be uploaded to each participant’s user profile. Participants are responsible for submitting a certificate to ASRT. To request MDCB or AAPC credits, please fill out the following online form: http://s.alchemer.com/s3/269772310c05

SOCIAL MEDIA
Join the conversation! Tag your Instagram, Twitter and Facebook posts with #SROA2022. You can also network using SROA Connect.

SPONSOR RECOGNITION
This meeting wouldn’t be possible without the support of our sponsors. Visit the exhibit hall and don’t forget to fill out your Exhibitor Passport Card for a chance to win raffle prizes. You must be present during the drawing to receive your prize. Exhibitor passport sponsored by Elsevier.

SURVEY
A survey for each session can be found under the Resources section in the mini-site: https://bit.ly/sroa2022.
Complete the survey for a chance to win a complimentary registration to the 2023 meeting in San Diego. The winners will be drawn at the closing session of the 2022 Annual Meeting. You must be present to win. The registration is not transferable and can only be used for the 2023 Annual Meeting in San Diego.
**SATURDAY, OCTOBER 22, 2022**

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00am-12:00pm</td>
<td>Pecan</td>
<td>SROA Board Meeting</td>
</tr>
<tr>
<td>By invitation only.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:00pm-2:00pm</td>
<td>Pecan</td>
<td>SROA Board Orientation</td>
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<tr>
<td>By invitation only.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:00pm-5:00pm</td>
<td>Rio Grande Ballroom</td>
<td>EXHIBITOR SETUP</td>
</tr>
<tr>
<td>12:00pm-5:00pm</td>
<td>Los Rios Foyer</td>
<td>REGISTRATION</td>
</tr>
</tbody>
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**SUNDAY, OCTOBER 23, 2022**

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<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>7:30am-5:00pm</td>
<td>Los Rios Foyer</td>
<td>REGISTRATION</td>
</tr>
<tr>
<td>7:30am-5:00pm</td>
<td>Rio Grande Ballroom</td>
<td>EXHIBITS</td>
</tr>
<tr>
<td>7:30am-8:45am</td>
<td>Rio Grande Ballroom</td>
<td>BREAK: Continental Breakfast with Exhibitors</td>
</tr>
<tr>
<td>8:45am-9:00am</td>
<td>Regency Ballroom</td>
<td>WELCOME AND ANNOUNCEMENTS</td>
</tr>
<tr>
<td>9:00am-10:00am</td>
<td>Regency Ballroom</td>
<td>KEYNOTE SESSION: The Magic of Human Connection – Your Advantage in a Digital World</td>
</tr>
<tr>
<td>10:00am-10:30am</td>
<td>Rio Grande Ballroom</td>
<td>BREAK WITH EXHIBITORS</td>
</tr>
<tr>
<td>10:00am-10:30am</td>
<td>Rio Grande Ballroom</td>
<td>TOPIC PODS</td>
</tr>
<tr>
<td>10:30am-11:30am</td>
<td>Regency Ballroom</td>
<td>WORKSHOP: Magic Words that Connect and Influence</td>
</tr>
<tr>
<td>10:30am-11:30am</td>
<td>Live Oak</td>
<td>WORKSHOP: Your Front Desk Will Make or Break Your Practice</td>
</tr>
<tr>
<td>10:30am-11:30am</td>
<td>Blanco/Llanos/Pecos</td>
<td>WORKSHOP: Project Management - Revenue Cycle - Tips for Success</td>
</tr>
<tr>
<td>10:30am-11:30am</td>
<td>Nueces/Frio</td>
<td>WORKSHOP: New-Age Leaders in Medicine: Using Strategic Change Management to Navigate Through the Complex Path of Healthcare</td>
</tr>
<tr>
<td>12:00pm-1:15pm</td>
<td>Regency Ballroom</td>
<td>SOCIAL EVENT: Annual Business Luncheon</td>
</tr>
<tr>
<td>1:15pm-2:15pm</td>
<td>Live Oak</td>
<td>WORKSHOP: Transformative Leadership During COVID and Beyond</td>
</tr>
<tr>
<td>1:15pm-2:15pm</td>
<td>Blanco/Llanos/Pecos</td>
<td>WORKSHOP: Updates: Legislative, Regulatory, Payors and Industry Impact on Radiation Oncology Reimbursement</td>
</tr>
<tr>
<td>1:15pm-2:15pm</td>
<td>Pecan</td>
<td>WORKSHOP: Nursing Recruitment, Onboarding and Retention in Radiation Oncology</td>
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**MONDAY, OCTOBER 24, 2022**

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>7:30am-12:30pm</td>
<td>Los Rios Foyer</td>
<td>REGISTRATION</td>
</tr>
<tr>
<td>7:30am-12:00pm</td>
<td>Rio Grande Ballroom</td>
<td>EXHIBITS</td>
</tr>
<tr>
<td>7:30am-8:30am</td>
<td>Rio Grande Ballroom</td>
<td>BREAK: Continental Breakfast with Exhibitors</td>
</tr>
<tr>
<td>8:30am-9:30am</td>
<td>Regency Ballroom</td>
<td>GENERAL SESSION: Centering Diversity in Radiation Oncology: The What, The Why, and The How</td>
</tr>
<tr>
<td>9:30am-10:00am</td>
<td>Rio Grande Ballroom</td>
<td>BREAK: Break with Exhibitors</td>
</tr>
<tr>
<td>9:30am-10:00am</td>
<td>Rio Grande Ballroom</td>
<td>TOPIC PODS</td>
</tr>
<tr>
<td>10:00am-11:00am</td>
<td>Regency Ballroom</td>
<td>GENERAL SESSION: What Will Artificial Intelligence Mean for My Radiation Oncology Department?</td>
</tr>
<tr>
<td>11:00am-11:50am</td>
<td>Pecan</td>
<td>TOPIC FORUM: Leadership</td>
</tr>
<tr>
<td>11:00am-11:50am</td>
<td>Chula Vista</td>
<td>TOPIC FORUM: New Administrators</td>
</tr>
<tr>
<td>11:00am-11:50am</td>
<td>Nueces/Frio</td>
<td>TOPIC FORUM: Nursing</td>
</tr>
<tr>
<td>11:00am-11:50am</td>
<td>Blanco/Llanos/Pecos</td>
<td>TOPIC FORUM: Payer Trends</td>
</tr>
<tr>
<td>11:00am-11:50am</td>
<td>Live Oak</td>
<td>TOPIC FORUM: Technology</td>
</tr>
<tr>
<td>11:00am-11:30am</td>
<td>Medina</td>
<td>TOPIC FORUM: SROA Connect &amp; Mentor Program</td>
</tr>
</tbody>
</table>
12:00pm-1:15pm    Rio Grande Ballroom
POSTER SESSION

1:30pm
FREE TIME TO VISIT ASTRO EXHIBIT HALL

TUESDAY, OCTOBER 25, 2022

7:30am-4:00pm    Los Rios Foyer
REGISTRATION

7:30am-3:00pm    Rio Grande Ballroom
EXHIBITS

7:30am-8:30am    Rio Grande Ballroom
BREAKFAST: Continental Breakfast with Exhibitors

8:30am-9:30am    Regency Ballroom
GENERAL SESSION: How to Deliver an Extraordinary Service Experience

9:45am-10:45am    Live Oak
WORKSHOP: All Hands on Deck: Employee Engagement Before, During, and Coming Out of a Pandemic

9:45am-10:45am    Blanco/Llanos/Pecos
WORKSHOP: The Importance of Quality Assurance Checklists for Improving Patient Safety in Radiation Oncology

10:45am-11:15am    Rio Grande Ballroom
BREAK WITH EXHIBITORS

11:15am-12:15pm    Regency Ballroom
WORKSHOP: Radiology Oncology Coding and Compliance for 2022

11:15am-12:15pm    Blanco/Llanos/Pecos
WORKSHOP: Determining the Right Distribution of Clinical Billable to Academic Time for Radiation Oncology Faculty in the Academic Setting

11:15am-12:15pm    Nueces/Frio
WORKSHOP: Opportunities, Challenges, and the Current Supply and Demand of the Radiation Oncology Medical Physicist Workforce

11:15am-12:15pm    Regency Ballroom
WORKSHOP: The Outcomes of Accreditation

11:15am-12:15pm    Nueces/Frio
WORKSHOP: CT and Simulated Guided Radiation Therapy: Past, Present, and Future

11:15am-12:15pm    Pecan
WORKSHOP: Designing and Fostering a Safety and Reporting Culture

12:15pm-1:20pm    Regency Ballroom
SOCIAL EVENT: Quality Luncheon
Sponsored by: Varian

1:30pm-2:30pm    Live Oak
WORKSHOP: Capacity Planning: The Driver for Value Based Care

1:30pm-2:30pm    Nueces/Frio
WORKSHOP: Quality Management for Radiation Oncology Managers Simplified

1:30pm-2:30pm    Blanco/Llanos/Pecos
WORKSHOP: Reduce Denials with a Payer Rules Filter

1:30pm-2:30pm    Pecan
WORKSHOP: Rapid Fire: Improving Proton Patient Treatment and Flow Efficiencies Without Sacrificing Volumes

2:30pm-3:00pm    Rio Grande Ballroom
BREAK WITH EXHIBITORS

2:30pm-3:00pm    Rio Grande Foyer
TOPIC PODS

WEDNESDAY, OCTOBER 26, 2022

8:00am-12:00pm    Los Rios Foyer
REGISTRATION

8:00am-8:30am    Rio Grande Ballroom
BREAK: CONTINENTAL BREAKFAST

8:30am-9:30am    Nueces/Frio
WORKSHOP: Transformative Role of the Advanced Practice Nurse in Radiation Oncology

8:30am-9:30am    Pecan
WORKSHOP: Quantifying Success of a Daily Multidisciplinary Huddle in Radiation Oncology

8:30am-9:30am    Blanco/Llanos/Pecos
WORKSHOP: What Value Based Care Looks Like in Radiation Oncology

9:30am-9:45am    Rio Grande Ballroom
BREAK

10:45am-11:00am    Rio Grande Ballroom
GENERAL SESSION: Leading with Emotional Intelligence and Diversity

10:45am-11:00am    Regency Ballroom
WORKSHOP: Planning for a New EMR/TP Upgrade

11:00am-12:00pm    Chula Vista
GENERAL SESSION: Radiation Oncology Payment Policy Past, Present, and Future

11:00am-12:00pm    Medina
2023 PROGRAM COMMITTEE MEETING

1:00pm-3:00pm    Chula Vista
CLOSING REMARKS

1:00pm-3:00pm    Regency Ballroom
SOCIAL EVENT: PRESIDENT’S PARTY
Sponsored by: Elekta
INSTRUCTIONS TO ADD WEB ICON TO MOBILE PHONE OR TABLET HOME SCREEN:
1. Launch the browser on your phone or tablet and navigate to the SROA conference mini-site.
2. On iPhones and iPads, tap the share button (rectangle with an arrow pointing upward that is at the bottom of the browser). On Android, you will see 3 vertical dots next to the URL.
3. Tap “Add to home screen”.
4. You can now launch the SROA conference mini-site simply by tapping the home page icon.

HOW TO LOGIN TO THE WI-FI COURTESY OF ACCURAY
1. Join the Wireless Network/SSID named “SROA2022”
2. Upon opening a web browser, you will be redirected to a website and prompted for an Access Code
3. Enter the Access Code: AccurayExpandRT

WORKSHOP TRACK CODES
B&L Business & Leadership
PT Payer Trends
NUR Nursing
Q&S Quality & Safety
TCH Technology, Clinical & Ancillary Services
N-A Recommended for New Administrators

TO VIEW FULL DESCRIPTIONS, VISIT THE SROA MEETING WEBSITE

SATURDAY, OCTOBER 22, 2022
9:00am-12:00pm  Pecan
MEETING
SROA Board Meeting
By invitation only.
1:00pm-2:00pm  Pecan
MEETING
SROA Board Orientation
By invitation only.
12:00pm-5:00pm  Rio Grande Ballroom
EXHIBITS
Exhibitor Setup
12:00pm-5:00pm  Los Rios Foyer
REGISTRATION

SUNDAY, OCTOBER 23, 2022
7:30am-5:00pm  Los Rios Foyer
REGISTRATION
7:30am-5:00pm  Rio Grande Ballroom
EXHIBITS
You must have a badge to enter the Exhibit Hall
7:30am-8:45am  Rio Grande Ballroom
BREAK
Continental Breakfast with Exhibitors
You must have a badge to enter the Exhibit Hall
8:45am-9:00am  Regency Ballroom
WELCOME
Welcome and Announcements
9:00am-10:00am  Regency Ballroom
KEYNOTE SESSION  B&L N-A
The Magic of Human Connection – Your Advantage in a Digital World
Tim David
It’s not WHAT you know... “Shockingly, only 15% of your financial success is due to technical knowledge.” – Carnegie Institute of Technology. Not so fast. It isn’t WHO you know either...
Your organization has the raw talent. Look around your org chart. The boxes aren’t where the really big problems are. The biggest problems are found at the lines in between. At their roots, the biggest problems are caused by a lack of human connection.
Technology was supposed to improve the QUALITY of our human connection. Instead, we’ve become lost in a sea of softly-glowing screens and endless email, losing touch with each other and suffering consequences that no one could have predicted. The Magic of Human Connection – Your Advantage in a Digital World presentation uncovers the keys to creating more human connection at work and in life in a world that has forgotten how.
Approved Credits: ASRT, MDCB
10:00am-10:30am  Rio Grande Ballroom
BREAK
Break with Exhibitors
You must have a badge to enter the Exhibit Hall
TO VIEW FULL DESCRIPTIONS, VISIT THE SROA MEETING WEBSITE

INSTRUCTIONS TO ADD WEB ICON TO MOBILE PHONE OR TABLET HOME SCREEN:
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WORKSHOP TRACK CODES

B&L Business & Leadership
PT Payer Trends
NUR Nursing
Q&S Quality & Safety
TCH Technology, Clinical & Ancillary Services
N-A Recommended for New Administrators

HOW TO LOGIN TO THE WI-FI COURTESY OF ACCURAY
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3. Enter the Access Code: AccurayExpandRT

WORKSHOP TRACKS

10:00am-10:30am   Rio Grande Foyer
TOPIC PODS
Come join a Topic Pod table during this break. Bring your questions about topics including billing and coding, leadership, and technology, among others, and work through your question with a subject matter expert.
You must have a badge to enter the Exhibit Hall

10:30am-11:30am   Regency Ballroom
WORKSHOP B&L
Magic Words that Connect and Influence
Tim David
Funny, engaging, and sharply insightful, Magic Words that Connect and Influence offers proven answers to some of the most difficult challenges faced when trying to get others on board with your ideas. How can you motivate others to action (even with no ability to punish or reward)? How can you provide constructive guidance without hurting anyone’s feelings? How can you sell something without being “salesy”?
Approved Credits: ASRT, MDCB

10:30am-11:30am   Live Oak
WORKSHOP B&L
Your Front Desk Will Make or Break Your Practice
Michele Krohn, Full Circle PR
Goal: Learn what happens in the first seven seconds patients interact with your practice and how important customer service is in this highly competitive landscape.
Approved Credits: ASRT, MDCB

10:30am-11:30am   Blanco/Llanos/Pecos
WORKSHOP PT N-A
Project Management - Revenue Cycle - Tips for Success
Donna Royster, Atrium Health
Goal: Show individuals the importance of outlining steps in Revenue cycle projects that will help the organization have better outcomes with less teammate frustration.
Approved Credits: ASRT, AAPC, MDCB

10:30am-11:30am   Nueces/Frio
WORKSHOP B&L
New-Age Leaders in Medicine: Using Strategic Change Management to Navigate through the Complex Path of Healthcare
Nadeem Khan, Oncology Hematology Care
Goal: Appreciate the concept of strategic change management in healthcare. The field is changing rapidly and it is important for healthcare leaders to be able to navigate through the changes and implement them effectively.
Approved Credits: ASRT, MDCB

12:00pm-1:15pm   Regency Ballroom
SOCIAL EVENT
Annual Business Luncheon & Biggest Struggle Workshop
Join us for lunch, society business, and the Biggest Struggle Workshop.
Debra Corbin, Dan Kinzel, Aaron Brammer, Kathy Wall
Join SROA Board Members and leaders in Radiation Oncology for an interactive workshop on SROA members’ biggest struggles. Come with your questions on doing less with more, staffing, and billing and authorizations and plan to share your experiences on handling these topics with others.
You must have a valid SROA attendee badge or guest ticket to attend this event. One day only and general session only may purchase a guest ticket at the registration desk to attend.
Approved Credits: ASRT, MDCB
Sponsored by: Varian
AGENDA INFORMATION  ❖  SUNDAY  ❖  OCTOBER 23, 2022

1:15pm-2:15pm  ❖  Live Oak
WORKSHOP  ❖  B&L
Transformative Leadership During COVID and Beyond
Debra Corbin, Northside Hospital Cancer Institute
Goal: Provide the participants with best practices and past examples to address the ever-changing needs in Radiation Oncology related to the COVID pandemic and beyond.
Approved Credits: ASRT, MDCB

1:15pm-2:15pm  ❖  Blanco/Llanos/Pecos
WORKSHOP  ❖  PT
Updates: Legislative, Regulatory, Payors and Industry Impact on Radiation Oncology Reimbursement
James E Hugh, III, American Medical Accounting & Consulting
Goal: Provide the participants with the most current information on updates in regulations reimbursement issues in Radiation Oncology.
Approved Credits: ASRT, AAPC, MDCB

1:15pm-2:15pm  ❖  Pecan
WORKSHOP  ❖  NUR
Nursing Recruitment, Onboarding and Retention in Radiation Oncology
Kate Gray, Penn Medicine Radiation Oncology
Michelle Clark Halligan, Penn Medicine Radiation Oncology
Goal: Share lessons learned on recruiting, onboarding and retaining Nursing staff in Radiation Oncology.
Approved Credits: ASRT, MDCB

1:15pm-2:15pm  ❖  Nueces/Frio
WORKSHOP  ❖  TCH
Data Analytics - Starting at the end
Taffie Majdeski, Varian Medical Systems
Goal: Assist administrators within the Cancer Center Service line to establish the baseline for creating and utilizing data analytics to assist with financial, operational and clinical purposes.
Approved Credits: ASRT, MDCB

2:30pm-3:30pm  ❖  Regency Ballroom
GENERAL SESSION  ❖  B&L  ❖  N-A
Leveraging Mentorship
Ruth Gotian
The research is clear; those who are mentored, perform and out earn those who are not. Furthermore, 76% of people know they should have a mentor, but only 39% actually have one. Based on the popular mentoring articles in Forbes, Nature and Harvard Business Review, participants will learn how to be an inspiring mentor and help propel their mentees to success.
Approved Credits: ASRT, MDCB

3:30pm-4:00pm  ❖  Rio Grande Foyer
BREAK WITH EXHIBITORS
You must have a badge to enter the Exhibit Hall

3:30pm-4:00pm  ❖  Rio Grande Foyer
KNOWLEDGE HUB
Lightning Talks
Join sponsors for interactive demos in these 15-minute lightning style presentations on the products and services you need for your department. If you are interested in any of the products or services, please head over to that exhibitor’s booth for more information.
You must have a badge to enter the Exhibit Hall

4:00pm-5:00pm  ❖  Blanco/Llanos/Pecos
WORKSHOP  ❖  B&L  ❖  N-A
The Mass Resignation and What Comes Next
Jennifer Sullivan-Rudd, Phoenix Cyberknife and Radiation Oncology
Goal: Give radiation oncology administrators an inside look into employee retention, employee recruitment, and how to overcome the current trends of the mass resignation.
Approved Credits: ASRT, MDCB

4:00pm-5:00pm  ❖  Live Oak
WORKSHOP  ❖  Q&S
Using Real Time Location System to Improve Patient Safety
Catherine Wallace, UT Southwestern Medical Center at Dallas
Goal: Establish an efficient location system that improves patient safety and clinical workflow by locating and tracking treatment equipment and patients, and additionally enhances time out processes prior to treatment administration.
Approved Credits: ASRT, MDCB

4:00pm-5:00pm  ❖  Nueces/Frio
WORKSHOP  ❖  NUR
Developing IV Contrast Standard of Practice in Radiation Oncology
Trish Laquale, Lifespan
Jill Achille, Lifespan
Goal: Develop a comprehensive standard operating procedure and program for IV contrast in Radiation Oncology.
Approved Credits: ASRT, MDCB

4:00pm-5:00pm  ❖  Pecan
WORKSHOP  ❖  TCH
Aligned and Agile or Over-automated: Business Processes and Technology
Sunita Jagtiani-Sanghvi, Rutgers Cancer Institute of New Jersey
Alyssa Siegel, Rutgers Cancer Institute of New Jersey
Goal: Engage in a discussion of pros, cons and lessons learned in aligning people, processes, and technology in the Department of Radiation Oncology.
Approved Credits: ASRT, MDCB

5:15pm-6:30pm  ❖  Chula Vista
SOCIAL EVENT
Admin After Hours
New to the meeting or to RO leadership? Watch for your invitation to Admin After Hours. Meet, greet, and network with Board Members, mentors, and other Society leaders and participate in Speed Mentoring.
By invitation only.
TO VIEW FULL DESCRIPTIONS, VISIT THE SROA MEETING WEBSITE

INSTRUCTIONS TO ADD WEB ICON TO MOBILE PHONE OR TABLET HOME SCREEN:
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WORKSHOP TRACK CODES
B&L Business & Leadership
PT Payer Trends
NUR Nursing
Q&S Quality & Safety
TCH Technology, Clinical & Ancillary Services
N-A Recommended for New Administrators

HOW TO LOGIN TO THE WI-FI COURTESY OF ACCURAY
1. Join the Wireless Network/SSID named “SROA2022”
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3. Enter the Access Code: AccurayExpandRT

MONDAY, OCTOBER 24, 2022

7:30am-12:30pm    Los Rios Foyer
REGISTRATION

7:30am-12:00pm    Rio Grande Ballroom
EXHIBITS
You must have a badge to enter the Exhibit Hall

7:30am-8:30am    Rio Grande Ballroom
BREAK
Continental Breakfast with Exhibitors
You must have a badge to enter the Exhibit Hall

8:30am-9:30am    Regency Ballroom
GENERAL SESSION
Centering Diversity in Radiation Oncology: The What, The Why, and The How
Parul Berry, UPMC Hillman Cancer Center
Curtiland Deville, Johns Hopkins Medicine
Ivy (Idalid) Franco, Harvard
Jerry Jaboin, OU Health Stephenson Cancer Center
This session will offer participants a foundational framework of the historic and current trends leading to disparities in radiation treatment from multiple perspectives. Participants will gain a better understanding of the impact of inequities on patient experiences, workforce diversity, and the various barriers to achieving equity in radiation oncology. Real-life examples of solutions will be provided to help equip attendees with tools to address these complex issues within their departments and communities.
Approved Credits: ASRT, MDCB

9:30am-10:00am    Rio Grande Ballroom
BREAK
Break with Exhibitors
You must have a badge to enter the Exhibit Hall

9:30am-10:00am    Rio Grande Foyer
TOPIC PODS
What Will Artificial Intelligence Mean for My Radiation Oncology Department?
Moderator: Ryan Moroose, Akumin/Alliance Oncology at the CAMC Cancer Center
Mu-Han Lin, UT Southwestern
Mariel Cornell, Radformation
Laurence Edward Court, American Association of Physicists in Medicine
Zeke Ramirez, American Association of Medical Dosimetrists
AI in the workplace should be embraced as it will lead to higher quality care, more efficient throughput for patient treatment starts, and reduced chances for error. It is our panel’s goal to discuss how AI is coming, how it will become a part of the clinic, and how it will shape the future of radiation oncology.
Approved Credits: ASRT, MDCB
Cancer touches us all in one way or another. That’s why every effort put into the fight must tear down the walls separating patient from progress with more intelligent ideas and answers. With Intelligent Cancer Care™, we’re shaping the future of oncology. We’re building shorter paths between consultation and treatment. Bridging the distance between Manhattan and Mozambique. Driving a direct link from high tech to high impact. And resolutely facing today’s unique challenges by connecting us all through more intelligent solutions, data, and insights to deliver advanced care for each patient’s unique journey—ultimately helping us realize our mission of a world without fear of cancer.

Learn more at varian.com/intelligence
11:00am-11:50am  ❖  Pecan

**TOPIC FORUM**  
**Leadership**

**Aaron Brammer, Para Kouhestani, Kimberly Smith**  
Attend this interactive workshop focused on business & leadership. Deep dive into all things business & leadership. Pick up tips about working with your whole Radiation Oncology team, ask questions, network, and troubleshoot any issues you may have at your institution with your peers with our expert moderators.  
**Approved Credits:** ASRT, MDCB  
**Sponsored by:** Varian

11:00am-11:50am  ❖  Chula Vista

**TOPIC FORUM**  
**New Administrators**

**Tina Berry & Megan Bogany**  
Attend this interactive workshop focused on new administrators. Deep dive into all things new administrators. Pick up tips for working with your radiation oncology team, ask questions, network, and troubleshoot any issues you may have at your institution with your peers with our expert moderators.  
**Approved Credits:** ASRT, MDCB

11:00am-11:50am  ❖  Nueces/Frio

**TOPIC FORUM**  
**Nursing**

**Julie Principe**  
Attend this interactive workshop focused on nursing. Deep dive into all things nursing. Pick up tips for working with your whole radiation oncology team, ask questions, network, and troubleshoot any issues you may have at your institution with your peers with our expert moderators.  
**Approved Credits:** ASRT, AAPC, MDCB

11:00am-11:50am  ❖  Blanco/Llanos/Pecos

**TOPIC FORUM**  
**Payer Trends**

**Brenda Marie Palo**  
Attend this interactive workshop focused on payer trends. Deep dive into all things payer trends. Pick up tips for working with your radiation oncology team, ask questions, network, and troubleshoot any issues you may have at your institution with your peers with our expert moderators.  
**Approved Credits:** ASRT, AAPC, MDCB

11:00am-11:50am  ❖  Live Oak

**TOPIC FORUM**  
**Technology**

**Maxine Washington & Martyn Webster**  
Attend this interactive workshop focused on technology. Deep dive into all things technology. Pick up tips for working with your whole radiation oncology team, ask questions, network, and troubleshoot any issues you may have at your institution with your peers with our expert moderators.  
**Approved Credits:** ASRT, MDCB  
**Sponsored by:** RefleXion

11:00am-11:50am  ❖  Medina

**TOPIC FORUM:**  
**SROA Connect & Mentor Program**
TUESDAY, OCTOBER 25, 2022

7:30am-4:00pm    Los Rios Foyer
REGISTRATION

7:30am-3:00pm    Rio Grande Ballroom
EXHIBITS
You must have a badge to enter the Exhibit Hall

7:30am-8:30am    Rio Grande Ballroom
BREAKFAST
Continental Breakfast with Exhibitors
You must have a badge to enter the Exhibit Hall

8:30am-9:30am    Regency Ballroom
GENERAL SESSION Q&S
How to Deliver an Extraordinary Service Experience
Barbara Khozam
This session will guide participants into learning easy-to-implement lessons that not only create delighted patients and employees, but exceptional results as well.
Approved Credits: ASRT, MDCB

9:45am-10:45am    Live Oak
WORKSHOP B&L
All Hands on Deck: Employee Engagement Before, During, and Coming out of a Pandemic
Edna Volz, Penn Medicine Radiation Oncology
Joshua H. Lahav, Penn Medicine Radiation Oncology
Miriam Perlingerio, Penn Medicine Radiation Oncology
Goal: Learn about how we leveraged existing employee engagement practices and introduced new practices to bring us through the pandemic.
Approved Credits: ASRT, MDCB

9:45am-10:45am    Blanco/Llanos/Pecos
WORKSHOP Q&S
The Importance of Quality Assurance Checklists for Improving Patient Safety in Radiation Oncology
Karthik Adapa, University of North Carolina - Chapel Hill
Goal: Show how we designed, developed, and implemented an enhanced QA checklist by involving key stakeholders (dosimetrist, physicists, radiation oncologists) in all design stages.
Approved Credits: ASRT, MDCB

9:45am-10:45am    Regency Ballroom
WORKSHOP PT N-A
Radiation Oncology Coding and Compliance for 2022
Ron DiGiaimo, Revenue Cycle Coding Strategies
Goal: Identify Radiation Oncology coding obstacles and the recommended solutions to coding obstacles. We will also discuss compliance and causes for denials or risks for recoupment. Lastly, while the RO-APM did not pass, we will discuss potential future similar alternative payment models.
Approved Credits: ASRT, AAPC, MDCB

9:45am-10:45am    Nueces/Frio
WORKSHOP TCH
Opportunities, Challenges, and the Current Supply and Demand of the Radiation Oncology Medical Physicist Workforce
Erli Chen, Cheshire Medical Center – Dartmouth Cancer Center
Keene
Brent C. Parker, The University of Texas MD Anderson Cancer Center
Goal: Measure and understand the impact of various work environment, patient population, AI, automation and hypofractionation factors on the therapy medical physicist workforce.
Approved Credits: ASRT, MDCB

10:45am-11:15am    Rio Grande Ballroom
Break with Exhibitors
You must have a badge to enter the Exhibit Hall

10:45am-11:15am    Rio Grande Foyer
KNOWLEDGE HUB
Lightning Talks
Join sponsors for interactive demos in these 15-minute lightning style presentations on the products and services you need for your department. If you are interested in any of the products or services, please head over to that exhibitor’s booth for more information.
*You must have a badge to enter the Exhibit Hall

11:15am-12:15pm    Live Oak
WORKSHOP Q&S
Determining the Right Distribution of Clinical Billable to Academic Time for Radiation Oncology Faculty in the Academic Setting
Julie Sussi, The Ohio State University Comprehensive Cancer Center - Arthur G. James Cancer Hospital and Richard J. Solove Research Institute
Monica Fullenkamp, The Ohio State University Comprehensive Cancer Center - Arthur G. James Cancer Hospital and Richard J. Solove Research Institute
Goal: Illustrate how to develop and implement the right balance of clinical billable to non-billable time to Radiation Oncology Faculty in the Academic setting.
Approved Credits: ASRT, MDCB

11:15am-12:15pm    Blanco/Llanos/Pecos
WORKSHOP B&L
The Outcomes of Accreditation
Stephen Miller, Cedars-Sinai Medical Center
Goal: Provide an opportunity for SROA members to learn from their colleagues about the impact of ASTRO’s practice accreditation on the daily operations, practice staff and patients.
Approved Credits: ASRT, MDCB

11:15am-12:15pm    Nueces/Frio
WORKSHOP PT
CT and Simulated Guided Radiation Therapy; Past, Present, and Future
Susan Vannoni, Radiation Oncology Consulting, LLC
Goal: Guidance is critical to our profession and it is important for all administrators to understand why reimbursement is critical for the time and effort of our physicians’ and clinical staff.
Approved Credits: ASRT, MDCB

2022 SROA ANNUAL MEETING    PEOPLE, PURPOSE, & PASSION    OCTOBER 23-26, 2022
TO VIEW FULL DESCRIPTIONS, VISIT THE SROA MEETING WEBSITE

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WORKSHOP TRACK CODES

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
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<tbody>
<tr>
<td>B&amp;L</td>
<td>Business &amp; Leadership</td>
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<td>PT</td>
<td>Payer Trends</td>
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11:15am-12:15pm  ❖  Pecan
WORKSHOP Q&S N-A
Designing and Fostering a Safety and Reporting Culture
John Ready, Sutter Health
Goal: Share experience in the rollout and evolution of the RO-ILS system and its impact on the safety and reporting culture.
Approved Credits: ASRT, MDCB

12:15pm-1:20pm  ❖  Regency Ballroom
SOCIAL EVENT
Quality Luncheon
Featured Entertainment: Mariachi Los Soberanos
You must have a valid SROA attendee badge or guest ticket to attend this event. (One day only and general session only may purchase a guest ticket at the registration desk to attend).
Ticket required.
Sponsored by: Varian

1:30pm-2:30pm  ❖  Live Oak
WORKSHOP B&L
Capacity Planning: The Driver for Value Based Care
Michael Peters, US Cancer Specialist, LLC
Goal: Highlight how the Radiation Therapy administrator can seek analytic solutions to reduce variation, waste and inefficiency in order to invest in and improve care.
Approved Credits: ASRT, MDCB

1:30pm-2:30pm  ❖  Nueces/Frio
WORKSHOP Q&S
Quality Management for Radiation Oncology Managers Simplified
M Bakhtiar, Lifebridge Health
Goal: Discuss new ways of system thinking for creative problem solving for quality improvement initiatives.
Approved Credits: ASRT, MDCB

1:30pm-2:30pm  ❖  Blanco/Llanos/Pecos
WORKSHOP PT
Reduce Denials with a Payer Rules Filter
Caity Liggon, New Bedford Corporation
Goal: Provide RO Administrators and Coders with information on simple, inexpensive, and easy to implement payer rules filters that can quickly flag potential coding conflicts and reduce denials.
Approved Credits: ASRT, AAPC, MDCB

1:30pm-2:30pm  ❖  Pecan
WORKSHOP TCH N-A
Rapid Fire: Improving Proton Patient Treatment and Flow Efficiencies without Sacrificing Volumes
Joshua H. Lahav, Penn Medicine Radiation Oncology
Ms. Sarah Lowitz, Penn Medicine Radiation Oncology
Goal: Participants will learn how rules engines perform pattern matching off certain data elements in a claim to identify potential denials.
Approved Credits: ASRT, MDCB

2:30pm-3:00pm  ❖  Rio Grande Ballroom
Break with Exhibitors
You must have a badge to enter the Exhibit Hall

2:30pm-3:00pm  ❖  Rio Grande Foyer
TOPIC PODS
Come join a Topic Pod table during this break. Bring your questions about topics including billing and coding, leadership, and technology, among others, and work through your question with a content matter expert.
You must have a badge to enter the Exhibit Hall
Hope for everyone dealing with cancer.

At Elekta, we are driven to deliver cutting-edge, precision radiation therapy, to openly collaborate, and help cancer centers provide the best possible life outcomes for every patient.

We don’t just build technology, we build hope.
AGENDA INFORMATION  

TO VIEW FULL DESCRIPTIONS, VISIT THE SROA MEETING WEBSITE  

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WORKSHOP TRACK CODES

B&L  Business & Leadership
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N-A  Recommended for New Administrators

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3:00pm-4:00pm  
Regency Ballroom
GENERAL SESSION  
Radiation Oncology Payment Policy Past, Present and Future  
Anne Hubbard, ASTRO
This session will provide attendees with an overview of the existing MPFS and HOPPS payment systems. How those payment systems impact radiation oncology and what we can expect under future payment rules. The session will also cover efforts to secure bundled payment for radiation oncology through the failed RO Model and anticipated CMMI efforts to establish broad total cost of care concepts for oncology care services. The session will explore the potential impact of these initiatives and the ways radiation oncology will have to navigate this uncharted territory.
Approved Credits: ASRT, AAPC, MDCB

3:00pm-5:00pm  
Rio Grande Ballroom
EXHIBITS BREAKDOWN

5:00pm-5:45pm  
Chula Vista
2023 PROGRAM COMMITTEE MEETING

5:00pm-5:45pm  
Medina
EDITORIAL BOARD MEETING

7:00pm-10:00pm  
Spring Branch
SOCIAL EVENT  
President’s Party  Ticket required.
Hyatt Regency San Antonio Riverwalk
Featured Entertainment: DJ Philip Chancellor
You must have a valid SROA attendee badge or guest ticket to attend this event. One day only and general session only may purchase a guest ticket at the registration desk to attend.
TICKETS MUST BE PURCHASED BY 12PM ON MONDAY, OCTOBER 24, 2022
Sponsored by: Elekta

Save the Date!
40th Annual Meeting

October 1 - 4, 2023
The Westin San Diego Gaslamp Quarter
San Diego, CA
WEDNESDAY, OCTOBER 26, 2022

8:00am-12:00pm  ❖  Los Rios Foyer
REGISTRATION

8:00am-8:30am  ❖  Rio Grande Ballroom
BREAK
Continental Breakfast
You must have a badge to enter the Exhibit Hall

8:30am-9:30am  ❖  Nueces/Frio
WORKSHOP  NUR
Transformative Role of the Advanced Practice Nurse in Radiation Oncology
Melissa Sanchez Brito, Mount Sinai Hospital
Suliat Adelekan, Mount Sinai Hospital
Camille Almada, Mount Sinai Hospital
Irene Braccia, Mount Sinai Hospital
Goal: Discuss their individual background and unique experiences, various steps undertaken for the necessary role transformation from the RN to the APRN role, and significant contributions within their practice, projects being undertaken in collaboration with the multidisciplinary team.
Approved Credits: ASRT, MDCB

8:30am-9:30am  ❖  Live Oak
WORKSHOP  Q&S N-A
Quantifying Success of a Daily Multidisciplinary Huddle in Radiation Oncology
Lorrie A. LeGrand, Miami Cancer Institute
Goal: Discuss the rationale and outcomes from the journal article “A Comprehensive Analysis of a Prospective Multidisciplinary Peer Review Process Before Radiation Therapy Simulation”, with a focus on quantifiable outcomes of a daily huddle.
Approved Credits: ASRT, MDCB

8:30am-9:30am  ❖  Pecan
WORKSHOP  PT
What Value Based Care Looks Like in Radiation Oncology
Jordan M Johnson, iMpaCT, OncoSpark
Goal: Discuss the rationale and outcomes from the journal article “A Comprehensive Analysis of a Prospective Multidisciplinary Peer Review Process Before Radiation Therapy Simulation”, with a focus on quantifiable outcomes of a daily huddle.
Approved Credits: ASRT, AAPC, MDCB

8:30am-9:30am  ❖  Blanco/Llanos/Pecos
WORKSHOP  TCH
Planning for a New EMR/TP Upgrade
Michael Cobb, Alliance Oncology
Goal: Help site administrators, physicist, and IT staff plan for a smooth clinical transition to a new EMR and treatment-planning platform and avoid common mistakes by utilizing planning and lessons learned.
Approved Credits: ASRT, MDCB
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SROA POSTER PRESENTATIONS    PEOPLE, PURPOSE, & PASSION

- UCDH PHE RESPONSE & FORWARD VISION
  Brenda Marie Palo - UC Davis Comprehensive Cancer Center

- ADMINISTRATION TELLS YOU TO BUILD A NEW CENTER. NOW WHAT?
  Donna Royster - Atrium Health

- THE INFLUENCE: CURRENT COMPENSATION MODELS DRIVING RADIATION ONCOLOGY OPERATION
  Jordan Johnson - Oncospark

- CYBERSECURITY: HOW READY ARE WE?
  Kham Nguyen - MD Anderson Cancer Center
  Cody Wages - MD Anderson Cancer Center

- CLINIC-READY SOLUTIONS FOR EFFICIENCY AND PRODUCTIVITY
  Katera Smith - Radformation
  Tyler Blackwell - Radformation

- AI BASED CONTOURING IN RADIATION THERAPY: A PRIMER FOR ADMINISTRATORS
  Randy Hemmingway - Limbus AI

- 15 MINUTES: DAILY HUDDLE PROCESS AND TECHNOLOGY TO SUPPORT IT
  Edna Volz - Penn Medicine Radiation Oncology

- CLOSED LOOP MEDICATION MANAGER FOR SAFER TREATMENT
  Catherine Wallace - UT Southwestern Medical Center at Dallas

- THE EFFECTS OF COVID 19 ON ONCOLOGY NATIONALLY
  Ron DiGiaimo - Revenue Cycle Inc.

- GENERATIONAL DIVERSITY IN YOUR CLINIC
  Bethany Condry - Atrium Health

VIEW POSTERS HERE
https://epostersonline.com/sroa2022
Since 1984, the Society for Radiation Oncology Administrators (SROA) has provided a supportive network of expertise for radiation oncology administrators to improve and advance their management of organizational operations, finance, research and human resources.

As a necessary membership association catering to a niche profession, SROA provides the most current, relevant, and helpful information that impacts radiation oncology practices and departments on a daily basis—whether in a hospital, university, or freestanding environment.

As a leader who navigates the administrative challenges facing your radiation oncology department or practice, SROA is your professional community.

With SROA, you get the knowledge and answers you need to do your job effectively—from managing constant changes in technology to keeping up with quality regulations and billing and coding updates.

When you experience isolation or a lack of understanding and inspiration in your position, use your SROA membership to connect with counterparts in other parts of the country who can share insights with you and fill your knowledge gaps. You’ll also have numerous chances to connect with SROA’s contributing members and service providers who offer the avenues and expertise to elevate your organization’s workflows and processes.

Whether you participate in our Annual Meeting or regularly rely on our convenient online community forum, SROA Connect, by tapping into the SROA network, you’ll benefit from the experiences of those who have already handled your situation and pay it forward by sharing your own ideas and success stories.

Visit sroa.org to join today!